

**On-car analysis list from February 18th, 2019  
please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
<b>Powertrain</b>	Jetta	19	All	All	Heat Shield	Customer states noise from heat shield <b>(untouched vehicles)</b>
<b>Body</b>	ATLAS	18	All	All	2nd Row Seat Noise	Customer states 2nd row seat rattles while driving <b>(ONLY VEHICLES AFTER VIN JC555474)</b> <b>(untouched vehicles)</b>
	Jetta	19	All	All	Front window(s) noisy during operation	Customer states front window(s) noisy during operation <b>(untouched vehicles)</b>
	Tiguan LWB	18	All	All	Windshield Trim - Trim Loose/Warped	Windshield Trim - Trim Loose/Warped <b>(untouched vehicles)</b>
<b>Chassis</b>	ATLAS	18	All	All	Suspension Noise	Customer states noise from front suspension while driving <b>(vehicles after VIN JC548465)</b> <b>(noise must be from Control Arm area)</b> <b>(untouched vehicles)</b>
	Jetta	19	All	All	Rear Speed Sensor	Customer states MIL-on and/or multiple warning lights <b>(MUST include any of the following faults associated with the rear wheel speed sensor: C101C01, C101D01, C101C11, C101D11, C101C12, C101D12, C101C14, C101D14, C101C29, C101D29, C10E2F0)</b> <b>(untouched vehicles)</b>
	Tiguan LWB	18-19	All	All	Rear Speed Sensor	Customer states MIL-on and/or multiple warning lights <b>(MUST include any of the following faults associated with the rear wheel speed sensor: C101C01, C101D01, C101C11, C101D11, C101C12, C101D12, C101C14, C101D14, C101C29, C101D29, C10E2F0)</b> <b>(untouched vehicles)</b>
<b>Electrical</b>	Jetta, Passat	18	All	All	Airbag Light	Airbag light on with Fault Code B200000 in the Airbag Control Module <b>(untouched vehicles)</b>