

Technical Bulletin



Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Golf, GTI	2010-2013	All	All	All	All
Tiguan	2009-2013	All	All	All	All

Condition

57 12 01 October 26, 2012 2023834 Supersedes T. B. V571101 dated January 13, 2011 to include additional model year applicability.

Front Doors, Noise in B Pillar/ Lock Area

Technical Background

Movement of the front door generates noise between front door lock and locking bar.



Tip: Rear doors are not affected.

Production Solution

Not applicable.



Service

Verify noise is caused by the door lock/ locking bar. If this is the case, moisten the locking bar with water. If this resolves the condition, clean the locking bar/catch area and lubricate the catch with P/N: G 000150 (see orange mark in illustration 1).



Tip: Always lubricate both locking bar/catch areas of front doors.

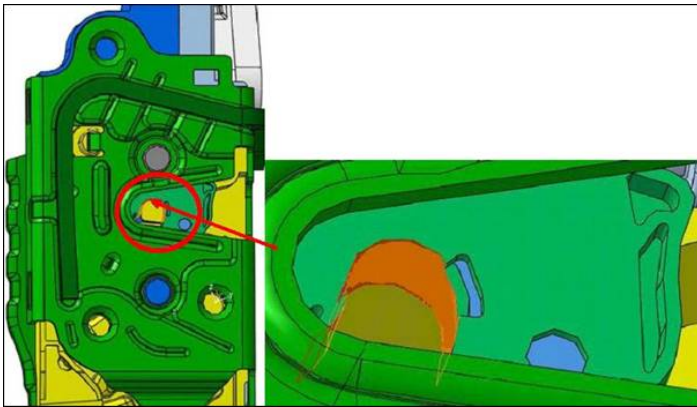


Illustration 1



Illustration 2

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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
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Claim Type:			Use applicable Claim Type ¹⁾		
SAGA Coding					
Service Number:	Damage Code	HST	Damage Location (Depends on Service No.)	Parts Manufacturer (removed part)	
5725	0020	--	Use applicable when indicated in ElsaWeb (L/R)	W W O ²⁾	
Labor Operation ³⁾ : Repair 2 front door locks			57174299 = 30 TU		
Causal Part:			Select labor operation 57174299		
Diagnostic Time ⁴⁾					
GFF Time expenditure	01500000 = 00 TU max.		NO		
Road Test	01210002 & 01210004		YES		
Technical Diagnosis	0132xxxx = 00 TU max.		NO		
Claim Comment: Input "As per Technical Bulletin 2023834" in comment section of Warranty Claim.					
¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only ²⁾ Code per warranty vendor code policy. ³⁾ Labor Time Units (TUs) are subject to change with ELSA updates. ⁴⁾ Documentation required per Warranty Policy & Procedures Manual.					

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Required Parts and Tools

Part Description	Part No:	Quantity
Paste, Lubricating	G 000150	0.02

No Special Tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.