VOLVO CAR **SERVICE AND PARTS BUSINESS**	

Parts Bulletin

TITLE:
Recall R39917: Vehicle Connectivity Module Software **Model Year 2017-2019 XC90, S90, V60CC, V90, XC40, V60, XC60, V90CC**

GROUP: **3**	CAT/NO: **R39917**	REFERENCE BULLETINS: **QB-R39917**	CAR MARKET: **United States and Canada**	
COPY TO / CIRCULATIONS (PLEASE INITIAL):				ISSUE DATE: **2018-11-08**
GENERAL MANAGER	PARTS MANAGER	SERVICE MANAGER	SALES MANAGER	STATUS DATE: **2018-11-08**
				Page 1 of 1

"Right first time in Time"

Reference Bulletins: QB-R39917

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Group, has decided to launch Recall R39917 on certain model year 2017 – 2019 XC90, S90, V60CC, V90, XC40, V60, XC60, V90CC vehicles.

Volvo has identified that the Telematics and Driver Support Systems may not function as designed due to a software error in the Vehicle Connectivity Module (VCM). This could result in the vehicle not providing the GPS location, increasing the risk of no emergency response.

The corrective action is to complete a Total Upgrade on all affected vehicles.

A total of 17,548 U.S. and 1,461 Canadian vehicles are eligible for this recall.

The following part numbers apply:

Part Number	Description	Qty
31472405	Total Upgrade: S90L	1
31483292	Total Upgrade: XC60, XC90	1
31493704	Total Upgrade: V60, V60CC	1
31654144	Total Upgrade: S/V90, V90CC	1
31676056	Total Upgrade: XC40	1