



Technical Journal

TITLE:

Prior Approval: SPA Seat upholstery replacement

REF NO: TJ 33296.1.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2017-12-05	STATUS DATE: 2018-03-12
FUNC GROUP: 8500	FUNC DESC: Interior furnishings	Page 1 of 2	

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2017		0008737-9999999	201640-999952
235							2017-2018		0000003-9999999	201640-999952
236							2017-2018		0000182-9999999	261640-999952
238							2018-2018		0000050-9999999	201709-999952
246							2018-2019		0000001-9999999	201717-999952
256							2017-2018		0140102-9999999	201640-999952

CSC Customer Symptom Codes

Code	Description
S1	Seat upholstery/padding/Loose, poor fit, warped, wrinkled or soft/hard
S2	Seat upholstery/padding/Tears, snags, cracks
S3	Seat upholstery/padding/Faded, discolored
S4	Seat upholstery/padding/Split seams

VST Operation Number



DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:

The factory is looking for seat upholstery information and we are in need of pictures and description of affected seat covers **before** removal.

Seat upholsteries are not to be replaced without contacting Volvo Technical Helpdesk (THD).

Please enter the authorization code when submitting the warranty claim.

SERVICE:

Please create a VR and attach seat cover pictures **before removal/replacement.**

VEHICLE REPORT:

Yes, Please submit Prior Approval case. Use concern area "Vehicle Report" and sub concern area "Prior Approval" use function group 8525 (Front seat) and 8532 (Rear seat).