## Front door holder loose/makes noises

Topic number LI72.00-N-048943

Version 3

Design group 72.00 General
Date 06-19-2017

Validity Up to 906.### 15 140904

Reason for change Distribution revised

Reason for block

#### Complaint:

Noises can occur when opening and closing the front doors.

#### Cause:

The threaded connection of the door holder undergoes a settling effect and can work loose under certain operating conditions.

### Remedy:

The threaded connection of the door holder must be replaced by new microencapsulated bolts on the door and frame sides.

The bolt (M8), door holder to A-pillar, is to be tightened to a torque of 30 Nm.

The bolts (M6), door holder to hinged door, are to be tightened to a torque of 16 Nm.

If the door holder is malfunctioning, it must be replaced as described in WIS document: AR 72.10-D-2100D.

Symptoms	
Body / Door/Flap / Door / Door / Noise	
Body / Door/Flap / Door / Door / Stiff movement/jammed	

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
N 000000 006704			Bolt	3		Х
N 000000 004829			Bolt	1		Х
A 906 720 05 16			Door holder	1	Replace door holder only when necessary!	Х

Attachments	
File	Description
IMG_0207.jpg	Threaded connection, door holder to A-pillar
IMG_0212.jpg	Threaded connection, door holder to door

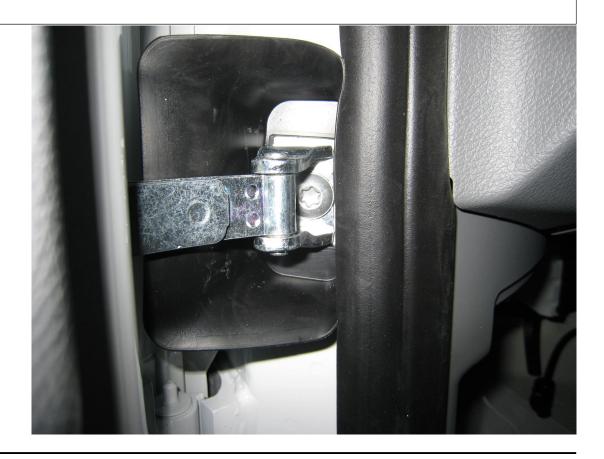
# XENTRY TIPS

Operation	on numbers/damage codes	damage codes				
Op. no.	Operation text	Time	Damage code	Note		
72-2702	REPLACE DOOR HOLDER OF 1ST DOOR AS HINGED DOOR		72021 36	Front door holder - Noise The listed damage code is not to be considered as an acceptance of costs. The general guidelines in the Warranty Manual apply.		

Vehicle	Engine	Transmission
	*	*
Sprinter III - 906.111	*	*
Sprinter III - 906.113	*	*
Sprinter III - 906.131	*	*
Sprinter III - 906.132	*	*
Sprinter III - 906.133	*	*
Sprinter III - 906.134		
Sprinter III - 906.135	*	*
Sprinter III - 906.136	*	*
Sprinter III - 906.153	*	*
Sprinter III - 906.155	*	*
Sprinter III - 906.211	*	*
Sprinter III - 906.213	*	*
Sprinter III - 906.231	*	*
Sprinter III - 906.233	*	*
Sprinter III - 906.235	*	*
Sprinter III - 906.253	*	*
Sprinter III - 906.255	*	*
Sprinter III - 906.611	*	*
Sprinter III - 906.613	*	*
Sprinter III - 906.631	*	*
Sprinter III - 906.633	*	*
Sprinter III - 906.635	*	*
Sprinter III - 906.637	*	*
Sprinter III - 906.653	*	*
Sprinter III - 906.655	*	*
Sprinter III - 906.657	*	*
Sprinter III - 906.711	*	*
Sprinter III - 906.713	*	*
Sprinter III - 906.731	*	*
Sprinter III - 906.733	*	*
Sprinter III - 906.735	*	*

## Attachments

IMG\_0207.jpg:



IMG\_0212.jpg:

