

447 Metris does not shift out of Park

Topic number	LI54.25-N-065909
Version	2
Design group	54.25 Switches
Date	07-06-2017
Validity	447.603/703
Reason for change	Diagnosis instructions updated
Reason for block	

Complaint:

Vehicle does not shift out of Park

Cause:

Please create a PTSS case and include the following:

- a. A picture of the error message in the instrument cluster (if present)
- b. A discription of the conditions when the complaint happened (Driving for extended period then would not shift after brief stop, sitting overnight then would not shift, frequent stops then would not shift, etc)

Remedy:

Please see attached .PDF for work instructions

Attachments	
File	Description
Recommended procedure for diagnosing the complaint.pdf	Complaint diagnosis

Symptoms
Power transmission / Automatic transmission / Automatic transmission operation / Drive position selection / Function / Gear cannot be engaged

Control unit/fault code		
Control unit	Fault code	Fault text
N80 - Steering column module SCCM166	-	-

WIS-References

XENTRY TIPS

Document number	Title	Note	Allocation
Ar46.10-S-0100E	Remove Steering Wheel		Remedy
AR54.25-S-2802E	Remove Steering Column Module		Remedy

Validity		
Vehicle	Engine	Transmission
Vito/Metris 447 - 447.603	*	*
Vito/Metris 447 - 447.703	*	*