



Campaign Tip

Important notice when performing both Safety Recall 23R1 and Emissions Service Action 24DR

This notice is for:	✓ Dealer Principal Sales Manager	✓ Service Manager Parts Manager	Warranty Administrator ✓ Technicians
Date	February 28, 2019		
Issue	For vehicles affected by <u>both</u> the 23R1 and 24DR campaigns: <ul style="list-style-type: none">To avoid errors when performing the 23R1 flash, if both Safety Recall 23R1 and Emissions Service Action 24DR are open in ELSA, <u>the 23R1 must be performed before completing the 24DR.</u>The 24DR Emissions Service Action circular has been revised to include this information and will be visible on March 1st.		
Additional Information	<div style="border: 2px solid red; padding: 5px;">IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS</div> <p>New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p>Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p>		

<END OF MESSAGE>