

newschannel update



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| TO: Parts Managers and Parts Advisors | FROM: Parts Assistance Center |
| RE: Weekly Parts Update | DATE: November 16, 2018 |

THANKSGIVING HOLIDAY SCHEDULE

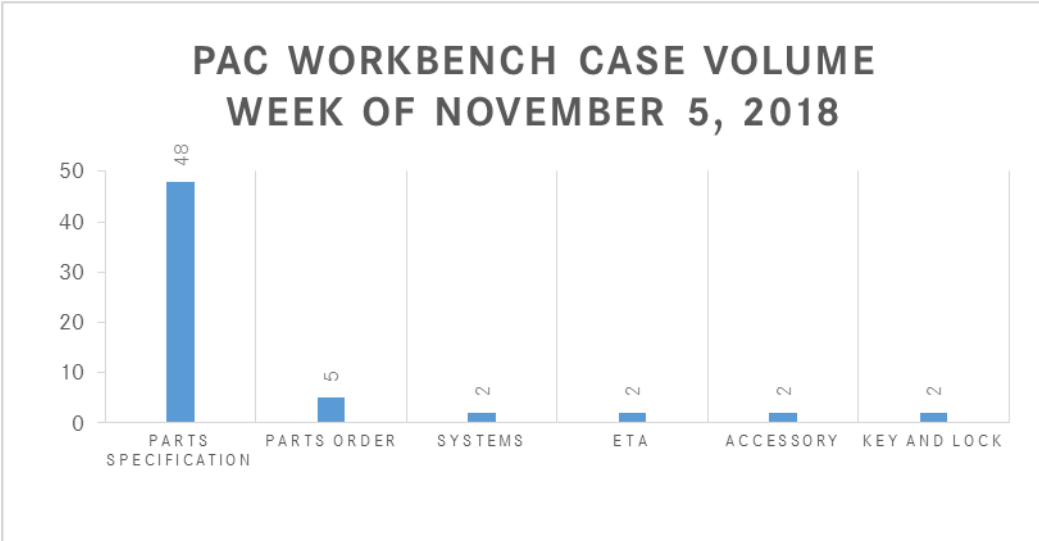
Please be advised that the entire MBUSA organization will be closed on Thursday, November 22nd in observance of the Thanksgiving holiday. The PAC will operate with limited hours and resources on Friday, November 23rd, 9:00 am – 5:00 pm EST. Please note and adjust your orders accordingly.

ETA REQUESTS

Please be reminded that ETA requests are to be submitted via the *Exception Report* tab in Paragon.

PROGRAMS AND PRODUCT UPDATES

PAC Workbench Cases



PROGRAMS AND PRODUCT UPDATES

Engine Part Availability

Engines are no longer on the blocked part list and can be ordered as necessary.

Purchase Order Numbers

Please be reminded that purchase order numbers can only be used once. Should you need to update an order, please label the purchase order with an “a” or “1” supplemental name (i.e., Order-a or Order-1).

XPPI – Electronic Parts Catalog Updates

Access is available via NetStar to all Parts team member with a D7 User ID.

The XPPI User Document is posted on the PAC website and available to download under the *Resources* tab → *Electronic Parts Catalog (EPC)* → *Xentry Portal Parts Information (XPPI) User Document (July 2018)*.