



INFINITI

EMPOWER THE DRIVE

CAMPAIGN BULLETIN

Quality Assurance Hold

Reference: PC694

Date: March 29, 2019

Attention: Retailer Principal, Sales, Parts and Service Managers

Affected Models/Years:	Affected Population:	Retailer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2019 QX60 (L50)	NA	263	March 29, 2019	YES

***** Retailer Announcement *****

INFINITI is committed to a high level of client service and satisfaction. This commitment requires INFINITI to periodically place certain vehicles on temporary Quality Assurance (QA) Hold to assure that these vehicles, as delivered to our clients, meet our exacting standards and our clients' expectations.

Effective immediately, INFINITI is placing a temporary Quality Assurance (QA) Hold on two hundred sixty-three (263) specific MY2019 QX60 (L50) vehicles that may not meet INFINITI design standards.

***** What Retailers Should Do *****

1. Verify if vehicles are affected by this quality hold using Service Comm or DBS National Service History – Open Campaign I.D. PC694
 - New vehicles in retailer inventory can also be identified by using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to IPSB 15-286 for additional information
 - Some vehicles may still be in transit. Please continue to check newly arriving inventory for QA Hold applicability.
2. Please **do not drive, sell, or trade** the specific 2019 QX60 vehicles in Retailer Inventory subject to this QA Hold.
3. No further action is necessary at this time. INFINITI will provide additional information at a later date.

Thank you for your prompt attention to this matter.