



JTB00681NAS2

# TECHNICAL BULLETIN

13 MAR 2019

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

## INFORMATION

**This reissue replaces all previous versions. Please destroy all previous versions.**

### SECTION:

501-10

### SUBJECT/CONCERN:

Incorrect Function of Climate Seat Control from Touchscreen

### AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
I-PACE (X590)	2019	F60012-F67703	Graz (Austria)

**MARKETS:**

NORTH AMERICA

**CONDITION SUMMARY:****SITUATION:**

On vehicles with climate seats only, the climate seat function may turn ON and then OFF after selecting the seat squab icon on the Touchscreen.

**CAUSE:**

This may be caused by a CCF (Car Configuration File) error.

**ACTION:**

Should a customer express this concern, follow the Diagnostic Procedure(s) below.

**PARTS:**

No Parts Required

**TOOLS:**

E192494

Jaguar Land Rover-  
approved battery  
power supply



E208514

Jaguar Land Rover-  
approved  
diagnostic  
equipment with  
latest PATHFINDER  
software

**WARRANTY:**

**NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Car Configuration File (CCF) - Update ECU	86.99.94	0.2	04	T4A26393
Read and clear fault codes	86.99.78	0.2	04	T4A26393

**NOTE:**

Normal Warranty procedures apply.

**DIAGNOSTIC PROCEDURE:****CAUTIONS:**

- A Jaguar Land Rover-approved battery power supply must be connected to the vehicle startup battery.
- All ignition ON/OFF requests **MUST** be performed; failure to do these steps may cause damage to vehicle control modules.

**NOTE:**

Use the Jaguar Land Rover claims submission system for Field Service Action program eligibility requiring a CCF update. If eligible, perform and claim the update as per that program using the latest PATHFINDER software.

1 Connect the Jaguar Land Rover-approved battery power supply to the vehicle startup battery.

**NOTE:**

The Jaguar Land Rover-approved diagnostic equipment must be loaded with PATHFINDER version 223 (or later).

Connect the Jaguar Land Rover-approved diagnostic equipment to the vehicle and begin a new session.

3

 **NOTE:**

The Jaguar Land Rover-approved diagnostic equipment will read the correct Vehicle Identification Number (VIN) for the current vehicle and automatically take the vehicle out of Transit mode (if required).

Follow all on-screen instructions.

4

Select **Service**.

5

Select **Select CCF**.

6

Select **Copy from AS BUILT**.

- 1 Follow the on-screen instructions until the application finishes successfully.

7

Exit the current session.

- 1 If required, reset the vehicle to **Transit mode**.
- 2 Select the **Exit** icon.

8

 **CAUTION:**

After the CCF update, the vehicle may display a 'Brake Pedal Reduced Feeling' warning message on the Instrument Cluster.

 **NOTE:**

The vehicle will take approximately 6 minutes to enter sleep mode.


Disconnect the diagnostic equipment and battery power supply from the vehicle.

- 1 If the message 'Brake Pedal Reduced Feeling' is not displayed, return the vehicle to the customer.
- 2 If the message 'Brake Pedal Reduced Feeling' is displayed, perform a vehicle sleep cycle.
  - Switch the ignition OFF.
  - Close all doors, hood, and tailgate.
  - Lock the vehicle.
  - Wait for the hazard warning switch illumination to extinguish.
  - Unlock the vehicle.

9 Connect the Jaguar Land Rover-approved battery power supply to the vehicle startup battery.

10 Connect the Jaguar Land Rover-approved diagnostic equipment to the vehicle and begin a new session.

11 Follow all on-screen instructions.

12  **NOTE:**

DTC (Diagnostic Trouble Code) U2012-87 may be stored in the Brake Booster Module (BBM).

Select **ECU Diagnostics**.

13 Select **All DTCs**.

14 Select **Clear all DTCs**.

- 1 Follow the on-screen instructions until the application finishes successfully.

15 Exit the current session.

- 1 If required, reset the vehicle to **Transit mode**.
- 2 Select the **Exit** icon.

16 Disconnect the diagnostic equipment and battery power supply from the vehicle.