



Service Bulletin

Bulletin No.: 19-NA-063

Date: April, 2019

TECHNICAL

Subject: Shifter Lever has Loud Pop Noise or Excessive Movement

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2018	2019				
Chevrolet	Suburban						
GMC	Yukon						

Involved Region or Country	North America, N.A. Export Markets
Condition	Some customers may comment on one or more of the following conditions: <ul style="list-style-type: none"> • Loud pop coming from the Transmission Shift Lever while the vehicle is in drive and moving. • Shifter moves to another position when pushed on, but transmission would be still in drive.
Cause	This condition may be caused by the selector lever cable lock not fully engaged into housing.
Correction	Verify that the shift cable is in working condition and perform cable adjustment.

Service Procedure

Refer to Range Selector Lever Cable Adjustment in SI.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8460372	Range Selector Lever Cable Adjustment	Use the Published Labor Operations Time

Version	1
Modified	Released March 27, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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