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Sent on 04 16 2019 **Expires on** 05 16 2019

From Parts and Service Division

Subject 12V Battery Collection Request - Multiple Models

PRIORITY/ACTION REQUIRED

To: Honda Service Manager
 From: Technical Research & Support
 RE: 12V Battery Collection Request – Multiple Models

Print this iV message and provide a copy to the Shop Foreman and all Service Advisors.

American Honda Motor Co., Inc. (AHM) is interested in collecting batteries from multiple models. If you have replaced an OEM battery on a qualified vehicle, please follow the procedure below.

Qualifiers: AHM is collecting batteries if the vehicle meets the following requirements:

- Original OEM battery (check the corresponding model for the part number printed on the battery)
- Battery was tested with the GR8 or ED-18 and the test results indicate battery replacement.

Model	Battery PN
17-18 CRV	31500-TLA-***
18-19 Accord	31500-TBA-*** 31500-TVA-***
16-18 Pilot Touring/Elite	31500-TZ7-***

Action Required:

If you've replaced a battery from the models listed above, please contact Kyle Matsuoka, Technical Research & Support (TRS) Group at 800-880-1072. Kyle will need to record certain vehicle information and your HAZMAT Certified Rep. Kyle will provide you with further instructions.

Thank you.