



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-19-02

Subject: AdBlue SAGA Coding

Date: Apr 25, 2019

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective: April 25, 2019

We would like to provide clarity on claim coding for AdBlue. Please utilize AdBlue bulk where possible, rather than the smaller containers of AdBlue. The smaller containers of AdBlue should only be used when bulk containers are not available. Dealers should use part number DEFDRUM (4.28 per gallon in outside material) or GUS-052-910-A3. These coding instructions apply for all claim types, including those on Campaign Circulars and Warranty Bulletins for the Approved TDI Emissions Modification.

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or AudiWarranty@audi.com.

Information in this bulletin is Warranty policy. All warranty claims must be submitted in accordance with the most recent edition of the Audi Warranty Policies and Procedures Manual. Claims are subject to review and/or audit by Audi Warranty.