



# Service Bulletin

File in Section: -

Bulletin No.: 17-NA-297

Date: September, 2017

## INFORMATION

**Subject: Memory Mirror Positions Reverse Tilt are Inoperative**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2016	2018				
	LaCrosse	2013	2018				
Cadillac	ATS	2013	2018				
	CTS	2013	2018				
	CT6	2016	2018				
	ELR	2014	2016				
	SRX	2013	2016				
	XTS	2013	2018				
	XT5	2017	2018				
Chevrolet	Camaro, Corvette, Equinox, Impala, Silverado, Tahoe	2013	2013				
	Camaro, Corvette, Equinox, Tahoe	2014	2018				
	Impala (VIN 1), Impala Limited	2014	2016				
	Silverado 1500	2014	2014				
	Impala	2017	2018				
	Silverado	2015	2018				
	Traverse	2018	2018				
GMC	Sierra, Terrain, Yukon Models	2013	2013				
	Terrain, Yukon Models	2014	2018				
	Sierra 1500	2014	2014				
	Sierra	2016	2018				
	Acadia	2017	2018				

<b>Involved Region or Country</b>	North America and NA Export vehicles
<b>Additional Options (RPOs)</b>	Equipped with MEMORY-SEAT ADJUSTER, MIRROR, POWER, DRIVER, PERSONALIZATION (RPO A45)
<b>Condition</b>	Some customers may comment after a vehicle service event that involved an SPS programming of a LSLAN module, both the save memory positions for the mirrors, and the curb view positions, may no longer be set to the previously stored positions.
<b>Cause</b>	This condition may be caused when reprogramming any module on the GM low speed LAN BUSS, the seat memory control module will lose its stored position for the memory mirror position and the reverse tilt position. <b>Note:</b> The seat position memory is not affected by this issue.
<b>Correction</b>	Program the low speed LAN module and notify the customer that anytime certain modules are reprogrammed on the vehicle, they will need to set or store the memory mirror positions and reverse tilt.

## Service Procedure

Refer to Steering Column Tilt Wheel and Telescope Control Module Programming and Setup in SI.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2881898*	Programming Low Speed LAN Module	0.2 hr
*This is a unique Labor Operation for Bulletin use only.		

<b>Version</b>	1
<b>Modified</b>	Released September 20, 2017

