



SERVICE BULLETIN

Classification: BT19-001	Reference: NTB19-032	Date: April 9, 2019
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2018-2019 MAXIMA; FRONT DOOR GLASS LOOSE AND/OR DOES NOT GO UP OR DOWN PROPERLY

APPLIED VEHICLE: 2018-2019 Maxima (A36)
APPLIED DATE: Vehicles built from May 2018 through November 2018

IF YOU CONFIRM

Either front door glass fits loose in its door glass rubber run (run rubber)

And/Or

Either front door glass does not go up or down properly:

- The front door glass does not slide smoothly in its run rubber.
- The front door glass binds.
- The front door glass is not in the run rubber.

ACTION

Replace the door glass regulator and run rubber of the affected front door.

IMPORTANT: The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Replace the door glass regulator and door glass rubber run.
 - For door glass regulator and door glass rubber run removal and installation, refer to the related Electronic Service Manual (ESM). Type “glass” in the **Title Search** box, and then select the [Removal and Installation](#) link to the right of **FRONT DOOR GLASS**.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
REGULATOR ASSY-DOOR WINDOW, LH	80721-4RA0A	1
GLASS RUN RUBBER-FRONT DOOR, LH	80331-4RA2A	1
REGULATOR ASSY-DOOR WINDOW, RH	80720-4RA0A	1
GLASS RUN RUBBER-FRONT DOOR, RH	80330-4RA2A	1

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Glass Run Rubber	(1)	UH22AA	FC	45	(2)
Replace Door Regulator		UH23AA			(2)

- (1) Reference the electronic parts catalog (EPC), and use the Front Glass Run Rubber as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
April 9, 2019	NTB19-032	Original bulletin published