



**** SOLUTION ****

Title Mack Chassis - Vibration Questionnaire, Driveline Angle Worksheet And Rough Ride Check Sheet

Mack Models

Mack Model Cabover , LEU , LR , MRU - TerraPro , Conventional , CHU - Pinnacle, Axle back , CXU - Pinnacle, Axle front , GU - Granite , TD - Titan

Emission Standard

Emission Standard US07 , US10 , US10+OBD13 , US14 , US14+OBD15 , US14+OBD16

Engine family

Engine family Mack , MP7 , MP8 , MP10

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Cause This Questionnaire and Check Sheet should be used to help confirm and possibly isolate the area where the Vibration / Rough Ride issue exists.

Solution For more information on a Mack Chassis with a Vibration / Rough Ride issue see the Vibration Questionnaire [here](#), Driveline Angle Worksheet [here](#), and Rough Ride Check Sheet [here](#).

Solution visibility [Dealer distribution](#)

Function(s)/component(s) affected

Function affected Transmission (Old, see Transmission Components) , Cab Components , chassis , engagement , axle , steering axle , Engine , tires/wheels , Drive Axle , suspension

Function Group

Function Group 70 general , 766 vehicle level system , 771 wheel and wheel trim

Customer effect

Main customer effect vibration , diagnostics/methodology

Conditions

Vehicle operating mode when driving

Frequency of occurrence of problem always

Administration

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