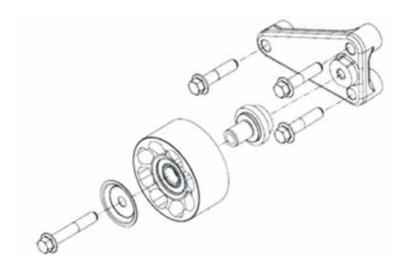


Solution K73535038 Friday, May 3, 2019 3:54:52 PM CEST

** SOLUTION **

302011014	
Title	Mack Chassis - Equipped With A Cummins 9 Liter Engine - Serpentine Belt Excessively
	Worn Or Damaged; Fan Belt Shredding Or Fraying Repeatedly
Mack Models	
Mack Model	LR, MRU - TerraPro, TE - TerraPro, AN - Anthem, CHU - Pinnacle, Axle back, C
	XU - Pinnacle, Axle front, GR - Granite, GU - Granite, PI - Pinnacle
Engine family	
Engine family	CU9 CNG, CU9
** SOLUTION **	
Cause	Cummins has determined that vehicles equipped with their 9 liter engine may experience
	belt slap due to a long span between the fan clutch pulley and the crankshaft pulley. This
	may lead to the belt shredding or fraying.
Solution	For a customer complaint regarding premature belt wear (fraying or shredding):
	1. Replace the belt tensioner arm.
	Note: Cummins also offers an additional, optional idler pulley kit to further minimize
	belt fatigue and noise. It is recommended that this kit be installed on vehicles used in
	time-critical applications. See part number below.

- Idler Kit, Cummins Part Number 5335096
- Belt Refer to IMPACT





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Solution visibility	Dealer distribution
Function Group	
Function Group	122 belt; cable; lifting eye , 2634 Fan Drive
Customer effect	
Main customer effect	vibration, visual appearance
Noise	squeal
Conditions	
Frequency of occurrence of problem	random
Administration	
Author	UT1030A
Dealer ID	UT1030A
Last modified by	RU4469V

Status	Published
Date of last update	10-04-2019 15:04
 Creation date	08-03-2019 18:03