	SI B62 02 19	April 2019
BMW	Instruments	Technical Service

INCORRECT VEHICLE IS DISPLAYED IN THE INSTRUMENT CLUSTER AFTER PROGRAMMING

New information provided by this revision is preceded by this symbol **UPDATE !**.

This Service Information bulletin replaces SI B62 02 19 **dated March 2019**

What's New:

• Procedure Section

MODEL

G05 (X5 Sports Activity Vehicle)	G07 (X7 SAV)	G14 (8 Series Convertible)	G15 (8 Series Coupe)
G20 (3 Series Sedan)	G29 (Z4 Roadster)		

Vehicles produced from July 1, 2018 thru April 12, 2019

ONLY vehicles with option S06U3 Live Cockpit Professional (HU-H3 MGU head unit)

SITUATION

After programming the vehicle from i Level S18A-18-11-5xx to I Level S18A-19-03-5xx, an incorrect vehicle model image is displayed in the Instrument Cluster (KOMBI), specifically:

• A (G05) X5 image displays in the Instrument Cluster instead of an image of the customer's actual vehicle.

CAUSE

Software error in the Instrument Cluster high version (KOMBI)

CORRECTION

Program/encode the vehicle to Integration level (I-level) S18A-19-03-535 or higher.

• I-level S18A-19-03-535 will is supported by ISTA 4.16.3

Note: Parts replacement will not provide a solution to this situation.

UPDATE ! PROCEDURES

1. Perform a diagnostic vehicle test to obtain the I-level.

2. If the I-level is S18A-19-03-5xx or lower, program the vehicle to I-level S18A-19-03-535 or higher.

Note: The vehicle image will not change in the display until the vehicle has gone to sleep.

Always connect a BMW-approved battery charger/power supply (SI B04 23 10)**when performing programming.**

For information on programming and coding with ISTA, refer to CenterNet / TIS / Technical Documentation / Programming and Diagnostics / Programming Documentation.

3. Confirm proper operation of the instrument cluster display, showing an image of the actual model

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	62 11 20 42 00	KOMBI display/pixel/backlighting (in the instrument cluster) misfires/malfunction
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to AIR	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to AIR	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to AIR	Connect an approved battery charger/power supply (indicated in AIR as Charging battery)
And:		
61 00 730	Refer to AIR	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

During the same workshop visit, if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.

Programming and Encoding - Vehicle Control Units

A. The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software i-level. If one or more control module failures occur during this programming

procedure:

• Please claim this consequential control module-related repair work under the defect code listed in this bulletin with the applicable AIR labor operations.

Please explain this additional work (The why and what) on the repair order and in the claim comments section.

B. For control module failures that occurred prior to performing this programming procedure:

• When covered under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations (including diagnosis) in AIR.

Please explain this additional work (The why and what) on the repair order and in the claim comments section.