



# Technical Service Bulletin

## 91 MIB2 High: rearview camera/overhead view camera does not turn on

91 19 59 2055026/1 May 15, 2019.

| Model(s)              | Year        | VIN Range                                    | Vehicle-Specific Equipment |
|-----------------------|-------------|--|----------------------------|
| A5                    | 2017        | All  | MIB2 High                  |
| A5                    | 2018        | N900031 - N999999<br>Or<br>A900001 - A999999 | MIB2 High                  |
| A3, A4, Q5,<br>and Q7 | 2017 - 2018 | All  | MIB2 High                  |

## Condition

### Customer states:

- The rearview/overhead view camera and the optical parking aid are sporadically not switched on when moving into reverse. The previously adjusted menu (radio, navigation, etc.) stays the same (Figure 1).
- The parking aid button in the center console lights up and an acoustic obstacle warning is given.



Figure 1. Previously adjusted menu stays the same.



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## Workshop findings:

- No relevant DTCs are stored.

## Technical Background

The MIB2 High software needs to be updated.

## Production Solution

New infotainment software introduced into MY19.

## Service

### Required equipment:

- ODIS Tester
- SVM code
- MIB2 High Software update on SD Card (See *Required Parts and Tools* or Download the software from MirrorServer using the SD Creator Program)

### Time to complete update:

- Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work)

### Service work:

Update the MIB2 High infotainment system using either Method 1 or Method 2 according to TSB 2047576: *91 MIB2 High Software Update Instructions (PR Code 7UG)* and use SVM code indicated below:

| Vehicle            | SD Creator Part number | SVM code    |
|--------------------|------------------------|-------------|
| A4, A5, Q5, and Q7 | 4M0906961BN            | MHI2QUS5087 |
| A3                 | 4M0906961CB            | MHI2US5107  |

### Method 1: Automated update using ODIS

### Method 2: Manual update due to SVM code or Server issues



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## Warranty

|                          |   |              |                           |
|--------------------------|---|--------------|---------------------------|
| <b>Claim Type:</b>       | <ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul> |              |                           |
| <b>Service Number:</b>   | 9196  |              |                           |
| <b>Damage Code:</b>      | 0039  |              |                           |
| <b>Labor Operations:</b> | Software Update   | 0151 0000    | According to TSB #2047576 |
| <b>Diagnostic Time:</b>  | GFF   | No allowance | 0 TU                      |
|                          | Road test prior to the service procedure  | No allowance | 0 TU                      |
|                          | Road test after the service procedure   | No allowance | 0 TU                      |
| <b>Claim Comment:</b>    | As per TSB #2055026/1   |              |                           |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

| Vehicle            | Part number | SVM code       |
|--------------------|-------------|----------------|
| A4, A5, Q5, and Q7 | 4M0906961BN | 01 (Shop tool) |
| A3                 | 4M0906961CB | 01 (Shop tool) |

## Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2047812, *00 SD Creator: how to setup and use the SD Creator for obtaining vehicle software updates via the MirrorServer*.
- TSB 2047576, *91 MIB2 High Software Update Instructions (PR Code 7UG)*.

All part and service references provided in this TSB (2055026) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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