

## MBUX multimedia system: "Freeway" pop-up display cannot be deactivated

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Topic number	LI82.85-P-069467
Version	3
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	04-12-2019
Validity	Model series 177 with MBUX code 548/549 and code 808/809 Model series 167 with MBUX code 547/548/549 and code 365
Reason for change	Validity adjusted
Reason for block	

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### Complaint:

The MBUX multimedia system (A26/17) occasionally displays the message "Following route option was unable to be avoided: Freeway".

NOTE: This message will only appear if a profile has been created and the "destination suggestions" and "activate commuter route" options have been activated.

### Cause:

Current software release of MBUX multimedia system (A26/17).

### Remedy:

New MBUX software is currently in development, this software is expected to be available Q3 2019.

The Commuter route option can be deactivated as an immediate measure, if the customer does not wish to use this function.

To do so, in the menu, go to "Navigation" -> Route icon -> "Route" -> "Route settings" -> and deactivate Commuter route.

<b>Symptoms</b>
Communication/information / Communication / Navigation / Navigation - Function / Driving directions incorrect/navigation system imprecise
Communication/information / Communication / Navigation / Navigation - Function / Route guidance incorrect/implausible
Communication/information / Communication / Navigation / Navigation - Function / Error in map display