Window lifter inoperative

Topic number	LI72.40-P-069669
Version	1
Function group	72.40 Door control
Date	04-25-2019
Validity	Model 257
Reason for change	
Reason for block	

Complaint:

The window lifter cannot be opened or closed.

Cause:

Possible software error in door control unit (N69/x)

Remedy:

A repair software is currently being prepared.

To temporarily rectify the fault in an instance (until the repair software is available), the control unit has to be reset using XENTRY Diagnostics (XD) on the door control unit (N69/x) in question.

Path in XD: Diagnosis => Control units view => Seats and doors => DCU-XX (N69/x) => Actuations => Start control unit reset

<u>Note:</u> Do not replace any parts

Symptoms
Body / Glazing / Window lifting mechanism/window operation / Remains stationary
Body / Glazing / Window lifting mechanism/window operation / Does not run up
Body / Glazing / Window lifting mechanism/window operation / Does not run down
Body / Glazing / Window lifting mechanism/window operation / Stiff/sluggish
Body / Glazing / Window lifting mechanism/window operation / Opens by itself

Control unit/fault code		
Control unit	Fault code	Fault text
N69/1 - Left front door (DCU-LF) (DMFL222_MOPF)	-	-
N69/2 - Right front door (DCU-RF) (DMFR222_MOPF)	-	-

N69/3 - Left rear door (DCU-LR) (DMRL222_MOPF)	-	-
N69/4 - Right rear door (DCU-RR) (DMRR222_MOPF)	-	-

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			72220 EB	Left front door control unit
			72230 EB	Right front door control unit
			73A30 EB	Left rear door control unit
			73N30 EB	Right rear door control unit

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