

## MBUX multimedia system: Smartphone Integration (Apple CarPlay, Android Auto) not available (NTG6)

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Topic number	LI82.85-N-069567
Version	2
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	04-05-2019
Validity	Model 907 with code E3M (MBUX MULTIMEDIA SYSTEM WITH 7-INCH TOUCHSCREEN)+E1E (NAVIGATION) Model 907 with code E4M (MBUX MULTIMEDIA SYSTEM WITH 10.25-INCH TOUCHSCREEN)
Reason for change	Remedy reformulated
Reason for block	

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### Complaint:

Smartphone Integration (Apple CarPlay, Android Auto) not available in MBUX multimedia system (head unit).

### Cause:

Software release of MBUX multimedia system (head unit).

### Remedy:

Perform commissioning (software update with subsequent SCN coding) of MBUX multimedia system (head unit).

Use XENTRY version 12/18 or higher.

<b>Symptoms</b>
Communication/information / Entertainment / Screen/display / Some menus cannot be selected
Communication/information / Entertainment / Screen/display / Menu item is missing

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
54-1011	PERFORM QUICK TEST	0.2		
54-0650	MAINTAIN ON-BOARD ELECTRICAL SYSTEM VOLTAGE (FOR TESTING AND DIAGNOSIS WORK)	0.1		
54-0990	PROGRAM/CODE MBUX MULTIMEDIA SYSTEM CONTROL UNIT (HEAD UNIT)	0.3	87100 90	

# XENTRY TIPS

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Validity		
Vehicle	Engine	Transmission
Sprinter 907	*	*