

Engineering Request for Investigation

BER19050A

2016-2018 ILX A-Pillar Paint Peeling

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2016-2018 ILXs with a client complaint of paint peeling on the A-pillar. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Vehicle has not been involved in a collision.
- 2. No previous windshield replacement.
- 3. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.