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From	Brad Ortloff, Manager Auto Campaign Administration Dept.
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Subject	Warranty Extension: 2015-18 Fit and 2016-18 HR-V White Paint
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DATE: June 5, 2019

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager Auto Campaign Administration Dept.

Re: Warranty Extension: 2015-18 Fit and 2016-18 HR-V White Paint

Today, June 5, 2019, American Honda is announcing a warranty extension for certain 2015-18 Fit and 2016-18 HR-V vehicles with White Orchid Pearl paint to address customer concerns with peeling paint. American Honda is extending the paint warranty coverage from 3 years/unlimited mileage to 7 years/unlimited mileage.

BACKGROUND

Some 2015-18 Fit and 2016-18 HR-V vehicles that were originally painted White Orchid Pearl may be susceptible to peeling due to insufficient paint thickness at areas including, but not limited to, the roof and around the tailgate. Please refer to the service bulletin referenced below for a comprehensive list of parts covered under this warranty extension. Due to this condition, UV rays could penetrate to the underlayer, causing oxidation and leading to peeling of the paint.

REPAIR

Inspect the vehicle and, if necessary, have a ProFirst Certified Body Shop repaint the affected panel(s) with a two-part color and clear coat. Also, be aware that DPSM approval is needed before completing any work.

PARTS

If needed, replacement moldings, emblems, or clips are available for ordering. Refer to the parts catalog for applicable part numbers.

TOOLS

There are no special tools or equipment required for this repair.

SERVICE BULLETIN

Service bulletin 19-064, *Warranty Extension: White Orchid Pearl Paint*, has been posted to the Service Information System (SIS) as of June 5, 2019. It includes warranty, inspection, and repair procedure information related to this warranty extension.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by the end of July.

As always, be sure to do an iN VIN status inquiry to determine if a particular vehicle is eligible for this or any other campaigns.