



Technical Service Bulletin

91 Overhead view camera system (front, rear, or side view camera) is inoperative

91 19 62 2038927/3 June 5, 2019. Supersedes Technical Service Bulletin Group 91 number 15-16 dated September 29, 2015 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2012 - 2014	All	Overhead view camera system
A6, A7	2015	000001 - 013021	Overhead view camera system
A8	2014	All	Overhead view camera system
A8	2015	000001 - 014964	Overhead view camera system
Q7	2013 - 2014	All	Overhead view camera system
Q7	2015	000001 - 012404	Overhead view camera system

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised title Revised <i>Warranty</i> (Updated Labor Operations and added Claim Types)
2	09/29/2015	Revised <i>Warranty</i> (Updated labor times for A7)
1	11/06/2014	Initial publication

Customer states:

- The overhead view camera system or one of its cameras does not work.

Workshop findings:

One of the following DTCs is logged in the rearview camera system control module, J772 (address word 006C):

- DTC B127D04** (Rear peripheral camera faulty).
- DTC B127C04** (Front peripheral camera faulty).
- DTC B127E04** (Left peripheral camera faulty).
- DTC B127F04** (Right peripheral camera faulty).

One of the following DTCs for the affected camera may also be logged, in addition to the DTC(s) above:

- DTC B127801** (Wire for the video signal from front camera Electrical error).
- DTC B127901** (Wire for the video signal from rear camera Electrical error).



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- **DTC B127A01** (Wire for the video signal from left camera Electrical error).
- **DTC B127B01** (Wire for the video signal from right camera Electrical error).

Technical Background

Incorrect component.

Production Solution

Improved parts from the supplier.

Service

1. Replace the camera that was specified as faulty in the DTC memory.
2. Clear the DTCs of the rearview camera system control module, then check it again. If one of the following faults returns, perform diagnosis according to GFF (note that this TSB does not apply to the following DTCs without a “camera faulty” DTC):
 - **DTC B127801** (Wire for the video signal from front camera Electrical error).
 - **DTC B127901** (Wire for the video signal from rear camera Electrical error).
 - **DTC B127A01** (Wire for the video signal from left camera Electrical error).
 - **DTC B127B01** (Wire for the video signal from right camera Electrical error).

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9083		
Damage Code:	0040		
Labor Operations:	For Q7 front camera:		
	Overhead view camera remove + reinstall	9083 1900	See SRT



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Overhead view camera adjust	9083 1550	See SRT
For Q7 rear camera:		
Back-up camera remove + reinstall	9143 1950	See SRT
Tailgate trim panel remove + reinstall - lower	7092 1950	See SRT
Tailgate trim panel remove + reinstall - top	7092 1905	See SRT
Back-up camera adjusted	9143 1550	See SRT
For A7 front camera:		
Overhead view camera remove + reinstall	9083 1950	See SRT
Radiator grille remove + reinstall	6605 19XX	See SRT
Front bumper cover remove + reinstall	6329 1900	See SRT
Overhead view camera adjust	9083 1550	See SRT
Camera f night vision sys adjust (if necessary)	9080 1550	See SRT
Radar sensor adjust (if necessary)	9163 1650	See SRT
Vehicle front + rear check (if necessary)	4495 0150	See SRT
For A7 rear camera:		
Back-up camera remove + reinstall	9143 1900	See SRT
Back-up camera adjust	9143 1550	See SRT
For A6 front camera:		
Overhead view camera remove + reinstall	9083 1950	See SRT
Front bumper cover remove + reinstall	6329 1900	See SRT



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Overhead view camera adjust	9083 1550	See SRT
Camera f night vision sys adjust (if necessary)	9080 1550	See SRT
Radar sensor adjust (if necessary)	9163 1650	See SRT
Vehicle front + rear check (if necessary)	4495 0150	See SRT
For A6 side camera (right or left):		
Overhead view camera remove + reinstall	9083 1905	See SRT
Overhead view camera adjust	9083 1550	See SRT
For A6 rear camera:		
Back-up camera remove + reinstall	9143 1950	See SRT
Rear trunk lid trim remove + reinstall	7087 1900	See SRT
Back-up camera adjust	9143 1550	See SRT
A8 front camera:		
Overhead view camera remove + reinstall	9083 1950	See SRT
Radiator grille remove + reinstall	6605 1950	See SRT
Front bumper cover remove + reinstall	6329 1900	See SRT
Overhead view camera adjust	9083 1550	See SRT
Camera f night vision sys adjust (if necessary)	9080 1550	See SRT
2 Radar sensor adjust (if necessary)	9163 1650	See SRT
Vehicle front + rear check (if necessary)	4495 0150	See SRT
For A8 side camera (right or left):		



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	Overhead view camera remove + reinstall	9083 1905	See SRT
	Overhead view camera adjust	9083 1550	See SRT
	For A8 rear camera:		
	Back-up camera remove + reinstall	9143 1900	See SRT
	Back-up camera adjust	9143 1550	See SRT
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 150 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2038927/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2038927) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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