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Vehicle Technical Info

NOTE: The  mark indicates an article is being repeated from a previous issue of Tech Talk due to the subject's importance.

===== TT =====

SPECIAL ATTENTION

Be sure to read the important article "TAKATA AIR BAG VIDEO & QUIZ," in Group 60 on page 3 in this Tech Talk.

===== TT =====

GROUP 00 - General

NEW MIDTRONICS BATTERY TESTER: DEALER CODE ENTRY REQUIRED – All Models and Years.

Please be aware when going through the "Setup" for the new Midtronics Battery Tester, your Dealer code **MUST** be entered in the tester. This is a crucial step, **otherwise the Midtronics Tester will not generate the correct Battery Code for Warranty Claim payment.**

IMPORTANT: If the Midtronics Tester "printout" does not show your Dealer code, you must revisit the "setup" to enter the Dealer code.

WARRANTY SUPERSCREEN PRINT

REQUIREMENT – All Models and Years.

As noted in recent Warranty Bulletin WB19-004: It is a **requirement** to print and attach the Warranty "Superscreen" for every Warranty repair order.

Dealers should be checking the Warranty Superscreen every time a Mitsubishi vehicle arrives on the Service drive. Not only to identify possible open recalls (**nearly 2,000 cars are missed every month**), but to confirm 10/100 "original owner" Warranty status, as well as current Promotional offers, and prior Warranty claim history.

For more details, see Warranty Bulletin **WB19-004**, available on the MDL, under service -> Warranty Central -> Warranty Bulletins. Also reprinted later in this Tech Talk.

MITSUBISHI MiOIL PROGRAM – All Models and Years.

In December 2018, the **Mitsubishi MiOil Program** was introduced to give dealers lower pricing on bulk oil, along with other benefits upon enrollment. Since then, 73% of dealers have enrolled in the program.

On April 23, the new **Bottled Oil Program** was announced, offering reduced pricing on Genuine Mitsubishi Motor Oil and Mobil 1 synthetic products, in quart sizes. These can be ordered through MAPS as a normal parts order and delivered to your dealership.

It's not too late to take advantage of the benefits the **MiOil Program** offers your dealership. For more details on the **MiOil Program**, or to enroll in the Bulk Oil program, go to the MDL -> service -> Programs -> MiOil Program; or contact your District Parts and Service Manager.

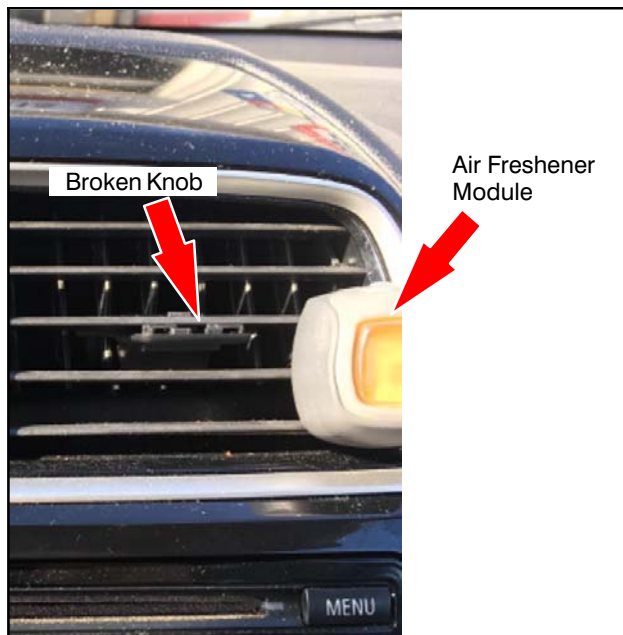
===== TT =====

GROUP 52A – Interior

✓ CLIP-ON AIR FRESHENER MODULES & CELL PHONE HOLDERS CAN DAMAGE HVAC VENTS –

All models.

Installation and removal of air freshener modules and cell phone holders can dislodge the horizontal vent fins and the internal vertical vent fins or can damage the vent adjustment knobs. Normal adjustment of the vents can also be blocked by these 2 components.



Additionally, if an air freshener module leaks, the scent fluid can damage the surface of surrounding trim. Replacement of the instrument panel center vents includes the radio control panel in some models and is expensive.

Notify the customer with vent or surrounding trim appearance issues, that use of air freshener modules and cell phone holders can cause damage, and repair for this type of damage is **not** covered by warranty.



==== TT =====

GROUP 52A – Interior and
GROUP 52B – Supplemental Restraint
System (SRS)

SEAT BELT RETRACTOR CONCERNS –
All models.

Whenever you identify a seat belt retractor concern such as - seat belt is getting stuck, or is not releasing or retracting properly, please record a short video to show the condition and upload it to the PRC. You could also open a Techline case and attach it there.

This will help with the investigation of this part. So far MMC has not identified any quality concerns with the seat belt retractors that were returned for investigation.

As always, your help is greatly appreciated.

==== TT =====



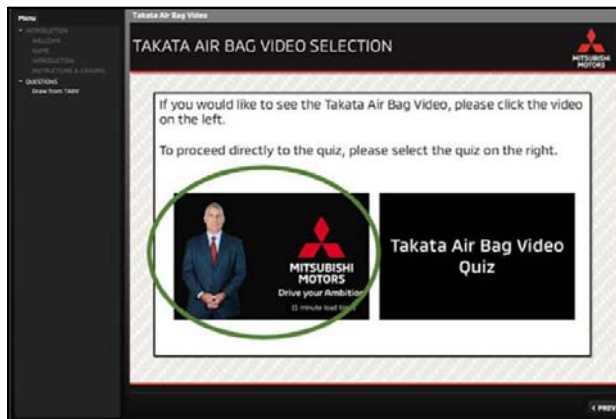
GROUP 60 - Recalls

✓ **TAKATA AIR BAG VIDEO & QUIZ** – 2012-17 i-MiEV, 2004-07 Lancer, Lancer Evolution, Lancer Sportback, and 2006-09 Raider.

On November 27, 2018, a dealer letter was sent to all dealers and states:

“Earlier this month, we posted a very important message on the Mitsubishi Dealer Link, from our President and CEO, **Fred Diaz**, regarding the Takata Air Bag Recall. First announced in 2014, it is by far the largest safety recall ever conducted by the automotive industry.

In the video, Mr. Diaz talks about the Takata Air Bag recall, the steps we have taken, and the progress we have made as a company. If you haven't done so already, please take a moment to view this video.



Starting November 27th, 2018, we've added this video to the Mitsubishi Academy website along with a **Takata Air Bag Video quiz**. You can access the Academy website on the MDL. The **course code is TABV**. We encourage everyone at the dealership to watch this video and then complete the quiz as soon as possible.

Our mission is to account for 100% of Mitsubishi vehicles affected by the Takata recall by the end of 2019. To achieve this goal, it will require teamwork between all of us at MMNA and our dealers. With the Takata recall information provided in this video and the subsequent quiz, we can help to increase consumer awareness and get these dangerous inflators removed from all affected Mitsubishi vehicles.

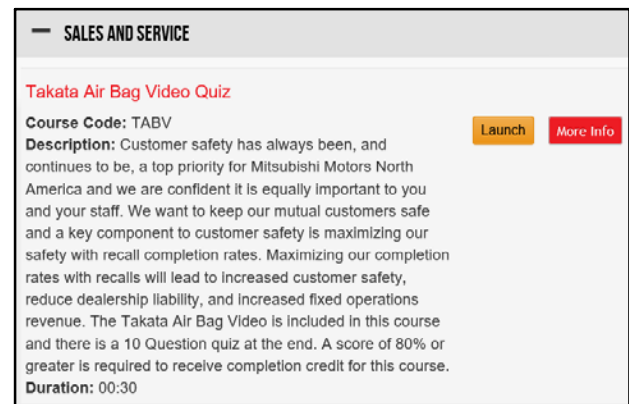
Check with your District Parts and Service Manager for your individual dealership Takata completion percentage. If you are not at a 100% completion, please ensure you and your staff are doing everything possible to take care of these vehicles when they are at your dealer. Start by having your service team check for open recalls in the Vehicle Inquiry Superscreen for all vehicles coming through the service drive.

Develop a Takata action plan at your dealership – your DPSM can assist with building a plan. Conduct a service meeting, including technicians, to review your dealership performance. By taking these simple, necessary steps, we will increase our Takata recall completions.

Thank you in advance for your immediate attention. Should you have any questions, please do not hesitate to contact your District Parts and Service Manager.”

NOTE: All dealership staff are encouraged to watch this video and complete the quiz as soon as possible.

Log on to Mitsubishi Academy, and search for Course Code TABV.



SALES AND SERVICE

Takata Air Bag Video Quiz

Course Code: TABV

Description: Customer safety has always been, and continues to be, a top priority for Mitsubishi Motors North America and we are confident it is equally important to you and your staff. We want to keep our mutual customers safe and a key component to customer safety is maximizing our safety with recall completion rates. Maximizing our completion rates with recalls will lead to increased customer safety, reduce dealership liability, and increased fixed operations revenue. The Takata Air Bag Video is included in this course and there is a 10 Question quiz at the end. A score of 80% or greater is required to receive completion credit for this course.

Duration: 00:30

Launch More Info

ATIN-19-SR-001-A: MIRAGE G4 SRS WARNING LAMP ILLUMINATION SAFETY RECALL CAMPAIGN – 2017-2018 Mirage G4.

ATIN-19-SR-001-A was released recently and states:

“A safety recall campaign will be conducted on certain 2017 – 2018 Mirage G4 vehicles built from March 24, 2016 to November 28, 2017, for potential SRS Warning Lamp Illumination. **It is a violation of Federal law for a dealer to sell or deliver any affected vehicles in your new vehicle inventory until this recall has been performed.** Please check the Most Recent: Open Campaign List e-report to identify affected vehicles in your new vehicle inventory.

The self-diagnostic function used by the internal acceleration sensor in the SRS-ECU may misinterpret vibration caused by severe road conditions and/or driving on a flat tire to be a malfunction in the SRS-ECU. If this occurs, the SRS warning lamp will illuminate and none of the seven airbags available in the vehicle will deploy in the event of a crash, increasing the risk of injury or death in a crash.

Dealers are requested to reprogram the SRS-ECU software with countermeasure software. Recall Campaign Bulletin SR-19-001, outlining the SRS-ECU reprogramming procedure, will be made available today on MDL and MEL.

Notification letters are scheduled to be mailed to owners of affected vehicles, beginning May 24, requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this recall performed.


Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (C1901R), please check for any other open campaigns. Always obtain the customer's approval before completing a campaign on a customer owned vehicle."

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.



The Warranty Bulletin below is referenced in an article on page 1 of this Tech Talk.



WARRANTY BULLETIN

Vehicle Information Screen (Superscreen) Print Documentation Requirements

Warranty Bulletin Application		
USA	Canada	P. Rico
X		X
Issue Date		April 15, 2019
Bulletin Number		WB 2019 – 004

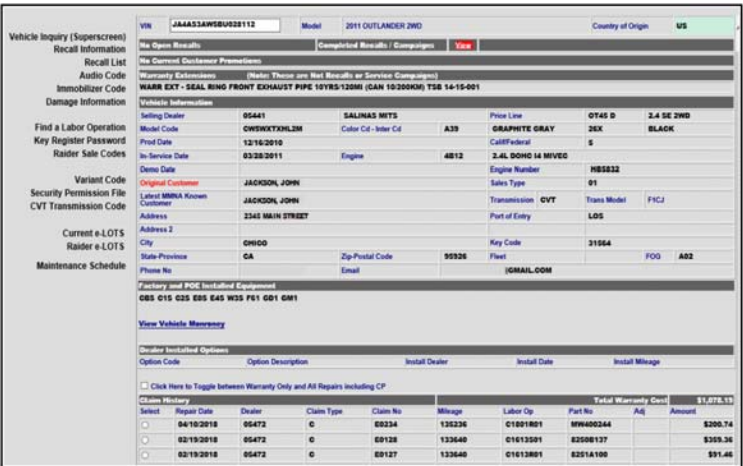
Effective immediately, Superscreen prints are required to be attached to each Warranty-related Repair Order and kept in the service file. Dealers are also strongly encouraged to do this for Internal and Customer Pay repair orders to protect against any dealer liability for missing a recall campaign on a vehicle in for service.

The Superscreen displays critical information on the customer's vehicle including:

- Vehicle information**
- Original Owner**
- Open Promotions**

And most importantly

- Open Recalls**



From Service > Systems, select Vehicle Information, and enter the VIN to inquire and print the Superscreen information.

Important Note:

Warranty claims for Warranty repairs that are not supported by the Superscreen print-out are subject to possible debit action.

If you have any questions, please call the Warranty Information Line @ 1.800.380.2324. You may also E-mail us at WarrantyWebHotline@mmsa.com.

MMNA WARRANTY DEPARTMENT

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CSI Awards



2018 DSS CSI RECOGNITION PROGRAM: YEAR END AWARD WINNERS

Region	Dealer Name	Award
Southeast	RC Hill Mitsubishi-Deland	National Trophy
Central	Don Robinson Mitsubishi	1st Place Trophy
	Porcaro Mitsubishi	2nd Place Trophy
	White Bear Mitsubishi	3rd Place Trophy
Northeast	Tony Mangino Mitsubishi	1st Place Trophy
	Matt Blatt Mitsubishi	2nd Place Trophy
	Burlington Mitsubishi	3rd Place Trophy
Southeast	D & E Mitsubishi	1st Place Trophy
	Larry Jay Mitsubishi	2nd Place Trophy
	Pantili Mitsubishi	3rd Place Trophy
West	Las Vegas Mitsubishi	1st Place Trophy
	Universal Mitsubishi	2nd Place Trophy
	Edwards Mitsubishi-Bellevue	3rd Place Trophy

CONGRATULATIONS RC HILL!!!



Saluting Mitsubishi DIAMONDPRO MASTER ELITE Technicians for 2018!



Information regarding award redemption will be announced soon.

MASTER ELITE TECHNICIANS

CENTRAL REGION MASTER ELITE TECHNICIANS

Dealership	Name
BIGGERS MITSUBISHI	JEFFERY GAMACHE
CASTLE MITSUBISHI	TIM NOVAK
CONTINENTAL MITSUBISHI	ANDRZEJ SZWAB
DON ROBINSON MITSUBISHI	DYLAN ROTH
MAX MADSEN'S AURORA MITSUBISHI	DAVID MEARS
MAX MADSEN'S AURORA MITSUBISHI	ROBERT WOOLARD
MISSION MITSUBISHI	LARRY BERRY
SCHAUMBURG MITSUBISHI	JUSTIN RIVERA
SHOWCASE MITSUBISHI	JOEL TOPORSKI

NORTHEAST REGION MASTER ELITE TECHNICIANS

Dealership	Name
FIVE STAR MITSUBISHI - ALTOONA	DANIEL LUCAS
HEALEY MITSUBISHI	MICHAEL ORTIZ
MATT BLATT MITSUBISHI	DAVID SCHMIDT
MENTOR MITSUBISHI	MICHAEL WAWROWSKI
OURISMAN MITSUBISHI	ROLAND MANN
QUAKERTOWN MITSUBISHI	KEVIN BECHTEL
RICART MITSUBISHI	CHAD CLARK
SHIRLIE SLACK MITSUBISHI	JEFFREY HAAS
WAIKEM MITSUBISHI	SHON CUNNINGHAM
WALKER MITSUBISHI-OH	PHILLIP GREENSPAN

SOUTHEAST REGION MASTER ELITE TECHNICIANS

Dealership	Name
CARRIAGE MITSUBISHI	KENNETH BOLTON
D & E MITSUBISHI	BRADLEY HANNEL
DICK SMITH MITSUBISHI	WARREN STAFFORD
FOUNTAIN MITSUBISHI	TULSIE ARJOON
GAINESVILLE MITSUBISHI	CASEY WHITEHEAD
GOSSETT MITSUBISHI	RUSSELL VOIGT
MIAMI LAKES MITSUBISHI	CLEMENTE MESA
RC HILL MITSUBISHI-DELAND	NICHOLAS FINOCCHIO

WEST REGION MASTER ELITE TECHNICIANS

Dealership	Name
PUENTE HILLS MITSUBISHI	THOMAS LOC
SKYLINE MITSUBISHI	PAUL PULVERE
VERN EIDE MITSUBISHI	ALAN HERRIG

Saluting Mitsubishi DIAMONDPRO MASTER Technicians for 2018!

Information regarding award redemption will be announced soon.



MASTER TECHNICIANS

CENTRAL REGION MASTER TECHNICIANS

Dealership	Name
CONTINENTAL MITSUBISHI	NIKOLA VLAJNIC
CORONET MITSUBISHI	ANTHONY CONDIE
GARY LANG MITSUBISHI	JUAN PANTOJA JR

NORTHEAST REGION MASTER TECHNICIANS

Dealership	Name
BELL MITSUBISHI	ROBERT WALLACE
SIMMONS ROCKWELL MITSUBISHI	ERIK PICKERING
WALKER MITSUBISHI-OH	JASON TIPTON

SOUTHEAST REGION MASTER TECHNICIANS

Dealership	Name
BILL SEIDLE'S MITSUBISHI	ENNIO SOLORZANO
RC HILL MITSUBISHI-DELAND	FREDDIE JESSEE

WEST REGION MASTER TECHNICIANS

Dealership	Name
KARMART MITSUBISHI	MICHAEL DRAKE

Saluting Mitsubishi DIAMONDPRO SENIOR Technicians for 2018!

Information regarding award redemption will be announced soon.



SENIOR TECHNICIANS

CENTRAL REGION SENIOR TECHNICIANS

Dealership	Name
CONTINENTAL MITSUBISHI	MATTHEW KASPER
DON HERRING IRVING MITSUBISHI	IVAN GUZMAN
JOHN DEERY MITSUBISHI	GARY WHEELER
RAY SKILLMAN MITSUBISHI	RANDAL HANNEMAN
WHITE BEAR MITSUBISHI	DANIEL KELLEY

NORTHEAST REGION SENIOR TECHNICIANS

Dealership	Name
BERTERA MITSUBISHI	JOHN SKILL
HEALEY MITSUBISHI	GIUSEPPE FUSCO
JEFF D'AMBROSIO OF OXFRD MITSUBISHI	ALLAN JONES
RON MARHOFER MITSUBISHI	JEFF SVOBODA
SOUTH PARK MITSUBISHI	TIMOTHY MCKIERNAN
WANTAGH MITSUBISHI	FRED LEMAIRE
WANTAGH MITSUBISHI	VINCENT PICECE
WESTBORO MITSUBISHI	MARK RAYWORTH

SOUTHEAST REGION SENIOR TECHNICIANS

Dealership	Name
BOB KING MITSUBISHI	RONNIE WHITE
DAYTONA MITSUBISHI	CORY DUKE
KING MITSUBISHI-FL	DAYNE SAMUDA
SAVANNAH MITSUBISHI	WILLIAM HAMMOND SR.

WEST REGION SENIOR TECHNICIANS

Dealership	Name
MARK MITSUBISHI-AZ	DARREN EMINHIZER

Saluting Mitsubishi DIAMONDPRO SPECIALIST Technicians for 2018!

Information regarding award redemption will be announced soon.



SPECIALIST TECHNICIANS

CENTRAL REGION SPECIALIST TECHNICIANS

Dealership	Name
AUTONATION MITSUBISHI	DENNIS PERVIS JR
BIGGERS MITSUBISHI	SERGIO PANTOJA
GEZON MITSUBISHI	ABRAHAM CALDERON
GILLMAN MITSUBISHI	HOLLIE HOLLIBAUGH
JOHN AMATO MITSUBISHI	TIMOTHY RIECK
MAX MADSEN MITSUBISHI	KEITH GROSS
MAX MADSEN'S AURORA MITSUBISHI	CHRISTOPHER FRIEDRICH
MAX MADSEN'S AURORA MITSUBISHI	JOSE ZEPEDA
RUSS DARROW MITSUBISHI	JOHN FISCHER
SOUTH SUBURBAN MITSUBISHI	SAMUEL LLINAS-DELGADO

NORTHEAST REGION SPECIALIST TECHNICIANS

Dealership	Name
46 MITSUBISHI	HUBERT COLIN
BELL MITSUBISHI	FRANK LEBRON
BELL MITSUBISHI	ZACHARY SHIELDS
HEALEY MITSUBISHI	FREEMAN BELCHER III
KEENE MITSUBISHI	JONATHAN LUNARDI
KEENE MITSUBISHI	KEITH PATNODE
KELLY MITSUBISHI-EMMAUS, PA	NIGEL PALMER
LOVERING MITSUBISHI	ROGER PULTZ
PERUZZI MITSUBISHI	MUHAMED MEHMEDAGIC
SECOR MITSUBISHI	RANDY BURDICK
SOUTH PARK MITSUBISHI	MARK FREUND
VICTORY MITSUBISHI	JUAN TEJEDA
WALKER MITSUBISHI-OH	ZACH JACOBS
YOUNGER MITSUBISHI	JOSHUA FAITH

SOUTHEAST REGION SPECIALIST TECHNICIANS

Dealership	Name
BOB KING MITSUBISHI	JERRY TURNER
FORT MYERS MITSUBISHI	SERGUEI KORNEEV
GREER MITSUBISHI	BRIAN SZNAJDER
HYMAN BROS. MITSUBISHI	MICHAEL BELCHER
JENKINS MITSUBISHI	PAUL SANNASARDO
LONGWOOD MITSUBISHI	FRANCISCO PEREZ
PANTILI MITSUBISHI	MAURICE SETTLES
PETE MOORE MITSUBISHI	GARY NEWBERRY
POMOCO MITSUBISHI HAMPTON	JASON RINKER
RC HILL MITSUBISHI-DELAND	FERNANDO CASTILLO
WALTERS MITSUBISHI	DENNIE BRYANT

Saluting Mitsubishi DIAMONDPRO SPECIALIST Technicians for 2018!

Information regarding award redemption will be announced soon.



SPECIALIST TECHNICIANS (continued)

WEST REGION SPECIALIST TECHNICIANS

Dealership	Name
BALL MITSUBISHI	JOSE RUIZ
BALL MITSUBISHI	MARCOS ZAPATA
BRONCO MOTORS MITSUBISHI	MICHAEL RICHARDS
CASA MITSUBISHI	VICENTE SILVA
COUGAR MITSUBISHI	EDDIE ARAMBULO
EDWARDS MITSUBISHI	ROBERT SALNICKY
EDWARDS MITSUBISHI-BELLEVUE	RUBEN HUPP
EL CAJON MITSUBISHI	MIGUEL VALDIVIA
HARRIS MITSUBISHI-WA	MIKE WALL
LAS VEGAS MITSUBISHI	JEFFREY AGUIRAN
LESKOVAR MITSUBISHI	JOSH HOPWOOD
MARK MITSUBISHI-SCOTTSDALE	JOSHUA HYSON
PAINTER'S SUN COUNTRY MITSUBISHI	CARL SCOTT
ROBERT ALLEN MITSUBISHI	JESUS SILVA
ROBERT ALLEN MITSUBISHI	LOGAN JOHNS
SALT LAKE MITSUBISHI	RAUL HERNANDEZ
WEST MITSUBISHI	DONALD ALEXANDER
WEST MITSUBISHI	JEFFREY GOODWIN JR
YOUNKER MITSUBISHI	GUSEYN ALIYEV



Training News



Technical Training Schedule

June - July 2019

Always check MDL for schedule updates. Since Mobile Training does not appear on the calendars below, contact your District Parts & Service Manager for information about Mobile Training in your area.

NORTHEAST REGION

New Jersey Technical Training Center

June					July				
M	T	W	Th	F	M	T	W	Th	F
3	4	5	6	7	1	2	3	4	5
10	11	12	13	14	8	9	10	11	12
MED4	ASCF	ASCF2	ABS2					ER1	
17	18	19	20	21	15	16	17	18	19
			EECS					EECS	
24	25	26	27	28	22	23	24	25	26
	CC1		CVTT		ASCF	ASCF2			
					29	30	31	1	2

SOUTHEAST REGION

Atlanta Technical Training Center

June					July				
M	T	W	Th	F	M	T	W	Th	F
3	4	5	6	7	1	2	3	4	5
				ER1	8	9	10	11	12
10	11	12	13	14	15	16	17	18	19
MED4	STV4		ES2		22	23	24	25	26
17	18	19	20	21				EECS	
24	25	26	27	28	29	30	31	1	2
	PHEV		CC1					ER1	

WEST REGION

California Technical Training Center

June					July				
M	T	W	Th	F	M	T	W	Th	F
17	18	19	20	21	22	23	24	25	26
	ABS2		CC1					EECS	
24	25	26	27	28	29	30	31	1	2

CENTRAL REGION

Dallas Technical Training Center


June					July				
M	T	W	Th	F	M	T	W	Th	F
3	4	5	6	7	1	2	3	4	5
10	11	12	13	14	8	9	10	11	12
	ASCF	ASCF2	CVTT		15	16	17	18	19
17	18	19	20	21	22	23	24	25	26
			EECS		29	30	31	1	2
24	25	26	27	28			ASCF	TC-SST	
	ABS2		ASCF2				ER1	ASCF2	

Course Title	DAYS	CODE	PREREQUISITES	Course Title	DAYS	CODE	PREREQUISITES
Automatic Transaxles				Manual Transaxles			
40/50 Series Diagnosis & Repair	3	AT2T	ATFT1 or ATFWE or ATFB	Manual Transaxles & Transfer Cases	3	MTT2	MTFW, ES1W, ME3W, MED4, STV4
50 Series 5-speed Diagnosis & Repair	1	AT3	AT2T	Twin Clutch Sportronic Shift Transmission	2	TC-SST	AESP, ES1W, ES2, STV4, ME3W, MED4, ATFWE, MTT2
CVT Diagnosis & Repair	2	CVTT	ATFT1 or ATFWE or ATFB				
Brakes				Vehicle Specific			
Antilock Brakes	2	ABS2	ES1W	Eclipse Cross	1	181N	AESP, ES1W, ME3W, MED4, NMNS, STV4
Electrical Systems				Plug-In Hybrid Electric Vehicle	2	PHEV	AESP, ES1W, ES2, STV4, ME3W, I20 MED4, PHEVW, R1234W
Electrical Systems 2	3	ES2	ES1W				
Electrical Systems 3	2	ES3	ES1W				
Engine Performance				Vehicle Diagnostics			
Engine & Emission Control Systems	4	EECS	ES1W, STV4	Electronic Service Procedures (1-5)	-	ESP 1-5	No Prerequisites
Engine Repair	3	ER1	ERFW, ES1W, ME3W, MED4, STV4	Advanced Safety & Convenience Features	1	ASCF	ES1W, ME3W, MED4, STV4
				Advanced Safety & Convenience Features 2	1	ASCF2	ASCF, ES1W, ME3W, MED4, STV4
Heating & A/C Systems				MEDIC4	1	MED4	ME3W
Climate Control	2	CC1	MACW, ES1W, ME3W, MED4, STV4	Scan Tool Viewer 4	1	STV4	No Prerequisites

The second quarter technical quiz (TQ0219) became available on 4/1/2019 and will continue through midnight 6/30/2019. Successful completion of the technical quizzes are **required** for Service Technicians who wish to obtain or maintain DiamondPro Certification.

<h1 style="margin: 0;">TECHLINE</h1> <p style="font-size: 1.2em; margin: 5px 0;">(800) 446-6064</p>		<p>HOURS OF OPERATION: Monday – Friday 6:30 am - 3:30 pm Pacific Time</p> <p>Techline is closed every other THURSDAY 9:30 - 10:30 A.M. (PST) for a staff meeting.</p>
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<h1 style="margin: 0;">MEDIC</h1> <p style="margin: 0;"><i>Information</i></p> <p style="margin: 5px 0;">MEDIC Hotline (800) 846-7575</p>		<p>HOURS OF OPERATION: Monday – Friday 7:00 am - 4:00 pm Pacific Time</p> <p>MEDIC Hotline will assist with MEDIC & Scan Tool hardware or software issues.</p>
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<h1 style="margin: 0;">Bulletin Review</h1>		<p>Since Tech Talk 249 the following bulletins have been released.</p>
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2019 Technical Service Bulletins, Safety Recalls, & Service Campaigns			
Date Posted	Publication Number	Publication Title	Applicable Models
4/25/2019	TSB-19-13-003	Engine Does Not Restart and/or Failsafe Mode Occurs Due to Frozen Relays - Revised	2018-19 Eclipse Cross, 2008-17 Lancer, 2008-15 Lancer Evolution, 2010-16 Lancer Sportback, 2014-19 Mirage, 2017-19 Mirage G4, 2007-19 Outlander, 2011-19 Outlander Sport/RVR
4/25/2019	TSB-19-31-002	Caution Added to Valve Installation of TPMS Transmitter - SMR	2018-19 Outlander, 2018-19 Outlander PHEV
4/25/2019	TSB-19-42A-006	Caution Added to Valve Installation of TPMS Transmitter - SMR	2013-19 Outlander Sport/RVR
4/25/2019	TSB-19-54-011	Smartphone Not Registering to Mitsubishi Connect	2018-19 Eclipse Cross
5/10/2019	SR-19-001	Mirage G4 SRS Warning Lamp Illumination - Safety Recall Campaign	2017-18 Mirage G4
5/16/2019	TSB-19-00-002	Additional Model Codes for 2017 Outlander Sport - SMR	2017 Outlander Sport/RVR
5/16/2019	TSB-19-00-003	Updates to 2019 Eclipse Cross General Information - SMR	2017 Eclipse Cross
5/16/2019	TSB-19-23-005	Correction to Torque Converter Pressure for Hydraulic Pressure Test - SMR	2016-17 Lancer & Lancer Sportback, 2016-17 Outlander, 2015-17 Outlander Sport
5/16/2019	TSB-19-27-002	Correction to Rear Differential Gear Oil - SMR	2013-17 Lancer & Lancer Sportback, 2013 Outlander, 2013-18 Outlander Sport
5/16/2019	TSB-19-33-005	Updates to Stabilizer Bar Removal & Installation Procedure- SMR	2014-15 Mirage
5/16/2019	TSB-19-37-003	Unable to Complete Coding Process When Replacing the EPS-ECU	2018-19 Eclipse Cross
5/16/2019	TSB-19-54-012	Software Update for New or Replacement Rockford Fosgate Amplifier (DAS) - Revised	2015-19 Mirage, 2019 Mirage G4

TIN/ATIN Review



Since Tech Talk 249 the following TINs/ATINs have been released.

2019 Technical Information Notices, Advance Technical Information Notices

Date Posted	Publication Number	Publication Title	Applicable Models
5/10/2019	ATIN-19-SR-001-A	Mirage G4 SRS Warning Lamp Illumination Safety Recall Campaign	2017-18 Mirage G4

