

SERVICE BULLETI

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Reference: EC19-017 ITB19-012 May 3, 2019

2019 QX50; MIL ON WITH DTC P0448

APPLIED VEHICLE: 2019 QX50 (J55)

IF YOU CONFIRM

Classification:

The Malfunction Indicator Light (MIL) is ON with DTC P0448 (EVAP canister vent control valve) stored.

ACTION

Reprogram the ECM, if applicable.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

SERVICE PROCEDURE

Reprogram the ECM

IMPORTANT: Before starting the reprogramming procedure, make sure:

- ASIST on the CONSULT PC has been synchronized (updated) to the current date.
- All CONSULT-III plus (C-III plus) software updates (if any) have been installed.
- The CONSULT PC is connected to the Internet (Wi-Fi or cable).

NOTE:

- If you are not familiar with the reprogramming procedure, *click here*. This will link you to the "CONSULT- III plus (C-III plus) ECM Reprogramming" general procedure.
- Take the vehicle for a 10 minute drive in order to meet the following Idle Air Volume Learn (IAVL) conditions:
 - Engine coolant temperature: 70 -100°C (158 - 212°F)
 - ➤ Battery voltage: More than 12.9V (At idle)
 - > Transmission: Warmed up
 - After reprogramming is complete, you will be required to perform Throttle Valve Closed Position, Idle Air Volume Learn, Accelerator Closed Position, and DTC erase.



Figure A

CAUTION:

- Connect the GR8 to the 12V battery and select ECM Power Supply Mode.
 If the vehicle battery voltage drops below 12.0V or above 15.5V during reprogramming, the ECM may be damaged.
- Be sure to turn OFF all vehicle electrical loads.
 If a vehicle electrical load remains ON, the ECM may be damaged.
- Be sure to connect the AC Adapter.
 If the CONSULT PC battery voltage drops during reprogramming, the process will be interrupted and the ECM may be damaged.
- Turn OFF all external Bluetooth® devices (e.g., cell phones, printers, etc.) within range of the CONSULT PC and the VI. If Bluetooth® signal waves are within range of the CONSULT PC during reprogramming, reprogramming may be interrupted and the ECM may be damaged.

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- 1. Using C-III plus, confirm the current ECM part number and write it on the repair order.
 - If it matches one of the part numbers in **Table A**, reprogram the ECM.
 - If it does not match any of the part numbers in **Table A**, this bulletin does not apply. Go back to ASIST for further diagnostic and repair information.

Table A

| MODEL | CURRENT ECM PART NUMBER: 23710- | | |
|-----------|--|--|--|
| 2019 QX50 | 5NE0A, 5NE1A, 5NE2A, 5NE3A, 5NE4A, 5NE5A, 5NE6A, 5NE7A, 5NE8A | | |
| | 5NL0D, 5NL1D, 5NL2D, 5NL3D, 5NL4D, 5NL5D, 5NL6D, 5NL7D, 5NL8D | | |
| | 5NL0E, 5NL1E, 5NL2E, 5NL3E, 5NL4E, 5NL5E, 5NL6E, 5NL7E, 5NL8E | | |

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

| DESCRIPTION | PFP | OP CODE | SYM | DIA | FRT |
|---------------|-----|---------|-----|-----|-----|
| Reprogram ECM | (1) | DE97AA | HD | 32 | (2) |

- (1) Reference the electronic parts catalog and use ECM part number (23703-*****) as the Primary Failed Part (PFP).
- (2) Reference the current Infiniti Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

| PUBLISHED DATE | REFERENCE | DESCRIPTION |
|----------------|-----------|-----------------------------|
| May 3, 2019 | ITB19-012 | Original bulletin published |

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