

Newmar Corporation

PO Box 30
Nappanee, IN 46550



WHEN YOU KNOW THE DIFFERENCE.

RSB 542
Apr. 18, 2019

NHTSA #19V 257
TC #2019-163

RECALL SERVICE BULLETIN

AFFECTED MODELS

2018 :: Bay Star Sport, Bay Star, Canyon Star, Ventana LE, Ventana, Dutch Star, New Aire, Mountain Aire, London Aire, Essex, King Aire.

DESCRIPTION

Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in specific motorhomes with the WiFi Ranger option and a specific power supply.

ISSUE

Safety Risk: If the power source overheats, it may increase the risk of injury and/or property damage.

CORRECTIVE ACTION

Newmar will notify owners by mail, instructing them to take the motorhome to a dealer to replace the WiFi Ranger power supply.

UNITS AFFECTED

Refer to the attached population list for specific coach and VIN numbers.

REPAIR PROCEDURE

The remedy consists of replacing the defective power source with a new power supply. Follow the attached instructions to inspect and/or replace the affected power supply.

CUSTOMER ACTION

Contact the Newmar service department at 1-800-731-8300. An associate will assist you in making an appointment to have this repair completed by an authorized Newmar Service Facility.

DEALER ACTION

Contact your Service Account Manager to obtain authorization and order part #143651.

FLAT RATE CODE: 19V 257

LABOR TIME: .3 hr. for inspection and replacement.

NOTE

Some coaches may already have the new power supply installed. Please verify the coach contains the affected power supply prior to calling for authorization and parts.

IMPORTANT: Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

NOTICE: Any technical information published in this bulletin is intended for use only by a qualified, Newmar-authorized service technician. Newmar is not responsible for the misuse of this information.