## Next Unread Message

# **View Message**

Sent on	06	19	2019	Expires on	07	03	2019	-		
From	Parts ar	id Servic	e Division							
Subject	Request for Parts: 2016-2018 ILX A-Pillar Paint Peeling									

## PRIORITY/ACTION REQUIRED

- To: All Acura Service Managers/Consultants
- From: Technical Research & Support Group

RE: Request for Parts: 2016-2018 ILX A-Pillar Paint Peeling

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

#### Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2016-2018 ILXs with a client complaint of paint peeling on the A-pillar. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

### Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Vehicle has not been involved in a collision.
- 2. No previous windshield replacement.
- 3. No repair has been attempted for this issue.

#### **Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.