



WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor, and Warranty Claims
Administrator

NO: D-19-16

DATE: May 9, 2019

SUBJECT: (X80) 9 Speed 948TE FWD/AWD
or 9HP48 Automatic Transmissions – 2014 -
2015 Jeep Cherokee (KL) / 2015 Chrysler
200 (UF) / 2015 Jeep Renegade (BU) / 2015
Ram ProMaster (VM)

FOR: All U.S. Dealers
All U.S. Business Centers

PURPOSE:

To announce a warranty extension on the **9 Speed 948TE FWD/AWD Automatic Transmission (Sales Codes DFH or DFJ)** or a **9 Speed 9HP48 Automatic Transmission (Sales Code DF5)** on the following vehicles:

- 2015 Chrysler 200 (UF)
- 2015 Jeep Renegade (BU)
- 2015 Ram ProMaster City (VM)
- 2014 - 2015 Jeep Cherokee (KL)

Affected Vehicles:

This warranty extension bulletin applies only to the following vehicles:

- BU vehicles equipped with a 2.4L I4 Multiair Engine (Sales Code ED6) with a 9-SPD 948TE FWD/AWD Auto Trans (Sales Codes DFH).
- 2014 MY KL vehicles equipped with a 2.4L I4 Multiair Engine (Sales Code ED6) or 3.2L V6 24V VVT Engine (Sales Code EHB) with a 9-SPD 948TE FWD/AWD Auto Trans (Sales Codes DFH or DFJ).
- 2015 MY KL vehicles equipped with a 2.4L I4 Multiair Engine (Sales Code ED6) or 2.4L I4 Zero EVAP M-AIR Engine (Sales Code ED8) or a 3.2L V6 24V VVT Engine (Sales Code EHB) with a 9-SPD 948TE FWD/AWD Auto Trans (Sales Codes DFH or DFJ).
- UF vehicles equipped with a 2.4L I4 Multiair Engine (Sales Code ED6) or 2.4L I4 Zero EVAP M-AIR Engine (Sales Code ED8) or 3.6L V6 24V VVT Engine (Sales Code ERB) with an 9-SPD 948TE FWD/AWD Auto Trans (Sales Codes DFJ) or an 9-SPD 9HP48 Auto Transmission (Sales Code DF5).
- VM vehicles equipped with a 2.4L I4 Multiair Engine (Sales Code ED6) and a 9-SPD 948TE FWD/AWD Auto Trans (Sales Code DFH).

NOTE: This warranty extension coverage period is extended to 6 years or 100,000 miles from the vehicle's In-Service Date, whichever occurs first.





TIMING:

Effective Immediately

ACTION:

Always check *DealerCONNECT* or *WiADVISOR VIP* to verify if a vehicle is involved in a warranty extension. A vehicle involved in this warranty extension will display an **(X80) 9 Spd Transmission** message in VIP. If no (X80) coverage message displays in VIP, the vehicle is not in the scope of this warranty extension and no further action is required on your behalf.

All technicians are required to familiarize themselves with Service Bulletin 21-025-19 before replacing the 9 Speed 948TE FWD/AWD Automatic Transmission (Sales Codes DFH or DFJ) or the 9 Speed 9HP48 Automatic Transmission (Sales Code DF5) on select vehicles. This Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of the 9 Speed 948TE FWD/AWD Automatic Transmission (Sales Codes DFH or DFJ) or a 9 Speed 9HP48 Automatic Transmission (Sales Code DF5).

The Global Claim System (GCS) will honor the warranty extension coverages on the standard warranty labor operation number(s).

Refer to Service Bulletin 21-025-19 for Part and LOP information.

ADDITIONAL INFORMATION:

If a customer has already experienced this specific condition and paid to have it repaired, please direct them to www.fcarecallreimbursement.com to submit their reimbursement request online. Customers can also mail their original receipts and / or other adequate proof of payment to the following address for reimbursement consideration:

FCA US LLC Customer Care
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attention: Reimbursement

Customers with questions or concerns about this issue are advised to contact their dealership. In the event further assistance is necessary, customers should be advised to contact Customer Care at the following:

- Chrysler brand vehicles: 1.800.247.9753 or 1.800.Chrysler
- Dodge Brand Vehicles: 1.800.423.6343 or 1.800.4ADodge
- Jeep Brand Vehicles: 1.877.426.5337 or 1.877.IAM.JEEP

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

