

## COMAND Online: Loss of memory presets for satellite radio

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Topic number	LI82.85-P-069436
Version	2
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	05-29-2019
Validity	Model designation 205, 253 with code 531 (COMAND Online) and 807/808.
Reason for change	Remedy updated
Reason for block	

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### Complaint:

Presets for satellite radio may possibly be deleted from COMAND Online (A26/17) after an ignition cycle. Vehicle may be idle for several hours or over night before occurrence.

### Cause:

Current software release (E232.6) of COMAND Online (A26/17)

### Remedy:

Software update of COMAND Online (A26/17) with Regio DVD 07/19 (E232.7) or later.

<b>Symptoms</b>
Communication/information / Entertainment / Radio / Does not store selected station
Communication/information / Entertainment / Radio / Malfunction

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8270K 50	