Vehicle is temporarily unable to be locked or unlocked using Keyless-Go

Topic number	LI80.61-P-069914
Version	1
Function group	80.61 Keyless-Go/Keyless-Entry
Date	06-07-2019
Validity	Model series 167 with code 889 as of SOP
Reason for change	
Reason for block	

Complaint:

The vehicle may be temporarily unable to be locked or unlocked using Keyless-Go.

Cause:

Under analysis

Remedy:

In the event of a complaint, please create a PTSS case and include the following information:

1. Does the LED on the key flash on and off and if yes, how often?

2. If the LED does not flash on and off, what happens when the key is firmly shaken? Is the Keyless-Go function then active again?

3. Or is the function only active again after a button on the key is pressed?

4. Please include control unit log from electronic ignition lock.

Symptoms
Overall vehicle / Safety and locking system / Keyless go / Function / Vehicle does not open
Overall vehicle / Safety and locking system / Keyless go / Function / Vehicle does not close using door handle