

<b>Reference</b>	SSM74456
<b>Models</b>	Discovery / L462 Range Rover / L405 Range Rover Sport / L494 Range Rover Velar / L560
<b>Title</b>	Deployable Side Steps not operating
<b>Category</b>	Accessories
<b>Last modified</b>	21-Jun-2019 00:00:00
<b>Symptom</b>	General Accessories
<b>Content</b>	<p><b>Issue:</b> Land Rover have received a small number of reports where the Deployable Side Steps (DSS) are not deploying/ stowing when a door is opened/ closed.</p> <p><b>Cause:</b> Currently under investigation.</p> <p><b>Action:</b> Before considering any component replacement related to DSS, carry out a reconfiguration of the existing DSS module following the steps below. If re-configuration does not rectify the concern continue with diagnosis with reference to Pathfinder and the TOPIx Workshop Manual.</p> <ol style="list-style-type: none"><li>1. Connect Pathfinder to the vehicle and begin a new session file.</li><li>2. Select the 'Service tab'.</li><li>3. Select 'Add/ remove side steps'.</li><li>4. Follow the Pathfinder instructions to remove the deployable side steps from the vehicle.</li><li>5. Select the 'ECU tab'.</li><li>6. Select the 'DSS module'.</li><li>7. Select 'Update software'.</li><li>8. Follow the Pathfinder instructions to update the DSS software. If the software is currently at the latest level, then continue with diagnosis with reference to Pathfinder and TOPIx Workshop Manual.</li><li>9. Select the 'Service tab'.</li><li>10. Select 'Add/ remove side steps'.</li><li>11. Follow the Pathfinder instructions to add the deployable side steps.</li><li>12. Disconnect Pathfinder.</li><li>13. Using the key remote lock the vehicle and remove the key from the surrounding area of the vehicle and allow the vehicle to enter sleep mode for a period of 10 minutes.</li><li>14. Unlock vehicle and check for correct functionality of the DSS. If the DSS are not functioning correctly continue with diagnosis using Pathfinder and with reference to TOPIx Workshop Manual.</li></ol>