To:

Quality Compliance

Subject:

RE: Owner Renotification KR2 (Dealer)

From: Quality Compliance

Sent: Monday, June 17, 2019 10:32 AM **Subject:** Owner Renotification KR2 (Dealer)

In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Renotification Mailing on various model years and models.

Safety Recall/Special Service Campaign is an integral part of our commitment to meet customer expectations of Toyota products. Toyota will be sending Follow-Up Notices to remind owners whose vehicles have not yet had Safety Recall/Special Service Campaign repairs completed for the campaigns listed below.

We request your assistance in completing the applicable campaign repairs as owners receive the Follow-Up Notice and contact your dealership. Please note the follow-up activity may cause an increase in your current Safety Recall owner appointments. Toyota will continue with additional follow-up activities in the months to come. Please take this into consideration when analyzing your manpower requirements.

Safety Recall/Special Service Campaign Covered in the Renotification

| Campaign | Model and Model Year | Approximate UIO | Approximate PR UIO | Renotification Schedule |
|----------|---------------------------|--------------------|-----------------------|----------------------------|
| G05 | 2017 Camry | 1 | N/A | Late June 2019 |
| НОМ | 2016 Camry HV & Avalon HV | 85 | N/A | |
| 101 | 2017 Tundra | 2,020 | 1 | |
| HOC | 2016-2017 Tundra | 12,700 | 60 | |
| НОР | 2017 Yaris | 750 | 120 | |
| JOF | 2016 Prius | 90 | 10 | |
| JOW | 2004 - 2006 Scion xA | 14,000 | 5 | |
| FOL | 2004-2005 RAV4 | 21,500 | 900 | |

Please reference the attachments for additional details.

Thank you for your support,

TOYOTA MOTOR NORTH AMERICA

Quality | Quality Compliance Department