

Reference	SSM74461
Models	E-PACE / X540 F-PACE / X761 XE / X760 XF / X260
Title	Electrically Deployable Towbar not operating when selected
Category	Accessories
Last modified	21-Jun-2019 00:00:00
Symptom	Electrical Accessories
Content	<p>Issue: Jaguar have received a small number of reports where the electrically deployable tow bar is not deploying, stowing or experiencing partial operation. Affecting 18MY onwards only.</p> <p>Cause: Currently under investigation.</p> <p>Action: Before considering any component replacement related to the electrically deployable tow bar, carry out a reconfiguration of the existing tow bar module following the steps below. If re-configuration does not rectify the concern continue with diagnosis with reference to Pathfinder and the TOPIx Workshop Manual.</p> <ol style="list-style-type: none">1. Connect Pathfinder to the vehicle and begin a new session file.2. Select the 'Service tab'.3. Select 'Add/ remove tow bar'.4. Follow the Pathfinder instructions to remove the tow bar from the vehicle.5. Select the 'ECU tab'.6. Select the 'tow bar module'.7. Select 'Update software'.8. Follow the Pathfinder instructions to update the tow bar module software. If the software is currently at the latest level, then continue with diagnosis with reference to Pathfinder and TOPIx Workshop Manual.9. Select the 'Service tab'.10. Select 'Add/ remove tow bar'.11. Follow the Pathfinder instructions to add the tow bar.12. Disconnect Pathfinder.13. Using the key remote lock the vehicle and remove the key from the surrounding area of the vehicle and allow the vehicle to enter sleep mode for a period of 10 minutes.14. Unlock vehicle and check for correct functionality of the tow bar. If the tow bar is not functioning correctly continue with diagnosis using Pathfinder and with reference to TOPIx Workshop Manual.