

Reference	SSM74460
Models	F-PACE / X761
Title	Deployable Side Steps not operating
Category	Accessories
Last modified	21-Jun-2019 00:00:00
Symptom	Electrical Accessories
Content	<p>Issue: Jaguar have received a small number of reports where the Deployable Side Steps (DSS) are not deploying/ stowing when a door is opened/ closed. Affecting 18MY onwards only.</p> <p>Cause: Currently under investigation.</p> <p>Action: Before considering any component replacement related to DSS, carry out a reconfiguration of the existing DSS module following the steps below. If re-configuration does not rectify the concern continue with diagnosis with reference to Pathfinder and the TOPIx Workshop Manual.</p> <ol style="list-style-type: none">1. Connect Pathfinder to the vehicle and begin a new session file.2. Select the 'Service tab'.3. Select 'Add/ remove side steps'.4. Follow the Pathfinder instructions to remove the deployable side steps from the vehicle.5. Select the 'ECU tab'.6. Select the 'DSS module'.7. Select 'Update software'.8. Follow the Pathfinder instructions to update the DSS software. If the software is currently at the latest level, then continue with diagnosis with reference to Pathfinder and TOPIx Workshop Manual.9. Select the 'Service tab'.10. Select 'Add/ remove side steps'.11. Follow the Pathfinder instructions to add the deployable side steps.12. Disconnect Pathfinder.13. Using the key remote lock the vehicle and remove the key from the surrounding area of the vehicle and allow the vehicle to enter sleep mode for a period of 10 minutes.14. Unlock vehicle and check for correct functionality of the DSS. If the DSS are not functioning correctly continue with diagnosis using Pathfinder and with reference to TOPIx Workshop Manual.