



Technical Service Bulletin

60 Warranty accounting of headliner noises

60 19 32 2055443/1 July 2, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8	2019 - 2022	All	Panoramic sunroof
A3, A3 Cabriolet, S3, A4, S4, A4 allroad, A5, A5 Cabriolet, S5, S5 Cabriolet, A5 Sportback, S5 Sportback, RS5, A6, S6, RS6, Q3, Q5, SQ5, Q7, and Audi e-tron quattro	2017 - 2022	All	Panoramic sunroof
A3 e-tron, A7, A8, S7, S8, and RS8	2017 - 2018	All	Panoramic sunroof

Condition

This service information concerns the warranty accounting for claims submitted for repairs for noises in the headliner/sunroof area.

Technical Background

On vehicles equipped with a Panoramic sunroof, there may be noises from the connection of the headliner to the sunroof frame. These noises are caused by the clips of the headliner.

These repairs are often coded using the service number for the sunroof frame (6028) and are incorrect with respect to the root cause of the noises, that being the headliner/headliner clips. The service number for the headliner (7084) should be used in these cases along with the damage code 020.

Production Solution

Not applicable.



Technical Service Bulletin

Service

Please refrain from using service number 6028 for claims where repairs were made to abate noises in the headliner/headliner clip area. Service number 7084 with a damage code 0020 should be used.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2055443) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2019 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.