



# Technical Service Bulletin

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## 91 MIB2 High: rearview camera/overhead view camera does not turn on

91 19 71 2055026/3 July 11, 2019. Supersedes Technical Service Bulletin Group 91 number 19-67 dated June 19, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5	2017	All	MIB2 High
A5	2018	N900031 - N999999 Or A900001 - A999999	MIB2 High
A3, A4, Q5, and Q7	2017 - 2018	All	MIB2 High

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Corrected Elsa display issue)
2	06/19/2019	Revised <i>Condition</i> (Added new statement and photo)
1	05/15/2019	Initial publication



# Technical Service Bulletin

## Customer states:

### For vehicles with < 0318 camera software (address word 006C):

- The rearview/overhead view camera and the optical parking aid are sporadically not switched on when moving into reverse. The previously adjusted menu (radio, navigation, etc.) stays the same (Figure 1).
- The parking aid button in the center console lights up and an acoustic obstacle warning is given.

### For vehicles with camera software (address word 006C):

- The picture of the top view camera is black and no guide lines are shown (Figure 2).



**Figure 1.** Previously adjusted menu stays the same (vehicles with camera software < 0318).



**Figure 2.** Camera picture without guidelines (vehicles with camera software 0318).



# Technical Service Bulletin

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## Workshop findings:

- No relevant DTCs are stored.

## Technical Background

The MIB2 High software needs to be updated.

## Production Solution

New infotainment software introduced into MY19.

## Service

### Required equipment:

- ODIS Tester
- SVM code
- MIB2 High Software update on SD Card (See *Required Parts and Tools* or Download the software from MirrorServer using the SD Creator Program)

### Time to complete update:

- Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work)

### Service work:

Update the MIB2 High infotainment system using either Method 1 or Method 2 according to TSB 2047576: *91 MIB2 High Software Update Instructions (PR Code 7UG)* and use SVM code indicated below:

Vehicle	SD Creator Part number	SVM code
A4, A5, Q5, and Q7	4M0906961BN	MHI2QUS5087
A3	4M0906961CB	MHI2US5107

### Method 1: Automated update using ODIS

### Method 2: Manual update due to SVM code or Server issues

## Warranty



# Technical Service Bulletin

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	9196		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Software Update	0151 0000	According to TSB #2047576
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB #2055026/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Vehicle	Part number	SVM code
A4, A5, Q5, and Q7	4M0906961BN	01 (Shop tool)
A3	4M0906961CB	01 (Shop tool)

## Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2047812, *00 SD Creator: how to setup and use the SD Creator for obtaining vehicle software updates via the MirrorServer.*
- TSB 2047576, *91 MIB2 High Software Update Instructions (PR Code 7UG).*

All part and service references provided in this TSB (2055026) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



# Technical Service Bulletin

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