



Service Product Journal

TITLE:
GDPR – Information Notice

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Service Personnel: Read and initial	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	ISSUE DATE: 2019-05-30	STATUS DATE: 2019-05-31
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“Right first time in Time”

Controller

Volvo Car Corporation, a Swedish legal entity with registration number 556074-3089 and address Assar Gabrielssons Väg, SE-405 31, Gothenburg, Sweden. Hereinafter referred to as “we”, “our” and “us”, will process your personal data as described below.

Purpose and legal basis for processing

We process the personal data that you provide in connection with the creation of your VIDA account. The purpose of our processing is to administer your VIDA account (from registration to eventual termination of the account), to provide you with all the functionality related to VIDA, to allow access to VIDA and to communicate updates related to VIDA. Log data generated when using VIDA is processed as necessary or appropriate to safeguard the security and functionality of VIDA for example against malware or unauthorized access.

The legal basis for our processing as described above is legitimate interest in order to provide VIDA and related services to the workshops. You have full rights in accordance with the GDPR - Please direct any GDPR request to Volvo cars using the contact information on our Subject Request form (<https://www.volvocars.com/intl/footer/contact-us/subject-request/subject-request-form>).

Disclosure and recipients of your personal data

Your personal data will be disclosed to and processed by companies within the same group of companies as Volvo cars (if applicable).



Retention time

We will process your personal data provide in connection with the creation of your VIDA account for a period of maximum 1 year from the date of ending your VIDA subscription.

Your rights and contact information

For more information on your rights in relation to our processing of your personal data and contact details for further information and complaints as well as contact details to our Data Protection Officer, please visit <https://support.volvocars.com/privacy>.