



Technical Journal

TITLE:
Volvo On Call app: "Tires" status shows "Status Unknown"

REF NO: TJ 33699.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2018-05-15	STATUS DATE: 2018-05-21
FUNC GROUP: 3942	FUNC DESC: Mobile telephone	Page 1 of 3	

"Right first time in Time"

Attachment

File Name	File Size
TJ 33699.jpg	0.1604 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
235							2019-9999		-	201817-999952
236							2019-9999		-	201817-999952
238							2019-9999		-	201817-999952
246							2019-9999		-	201817-999952
256							2019-9999		-	201817-999952
536							2019-9999		-	201746-999952

CSC Customer Symptom Codes

Code	Description
JG	Volvo On Call/Other Volvo On Call problems

VST Operation Number

DTC Diagnostic Trouble Codes

Text

**DESCRIPTION:**

The Volvo On Call mobile application may show the Tires status as “Status Unknown” on the Maintenance screen in the Vehicle section (see attached screenshot TJ 33699.jpg)

SERVICE:

Do not replace any parts or perform any diagnostics for this concern.

Inform the customer that Volvo Cars is aware of this issue and we are working on a solution.

This TJ will be updated when there is a solution available.

VEHICLE REPORT:

No report needed.

To view TJ attachment continue to next page. This TJ has one attachment.



40° 35% 7:27 PM



Maintenance
1 unknown status

Status

- Brake Fluid
- Light Bulbs
- Washer Fluid
- Service
- Tires Status unknown



Open Manual



Home



Map



Vehicle



More

TJ 33699