



Warranty Communication

Audi Warranty

Number: AWC-19-04

**Subject: Repair Validation and Clarification for Repair
Group 19**

Date: July 22, 2018

Dealers: U.S., Puerto Rico

This document conveys general
Warranty information.

This communication is being issued to clarify the repair validation process for Repair Group 19 when there is a customer concern of leaking. Please note that the pressure test to validate the repair can be performed while the system is being filled. This is included in the main SRT, and no additional time is needed. Because the repair validation is performed by the pressure test, a test drive after the repair is not needed for validation and should not be claimed.

In addition, as with any claim, multiple repair lines should be reviewed to ensure there is no overlapping labor.

When performing repairs without a customer concern, always refer to the add-on policy in section *4.2 Add-on repairs*, the categorization of leaks explained in section *4.35 Leaks*, and the authorization requirements listed in *3.3.1 Required information on repair order* in the Audi Warranty Policies and Procedures manual. As a best practice, photo documentation may also be required to validate repairs.

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or AudiWarranty@audi.com.