



Audi

AUDI DEALER COMMUNICATION

Repair Available – Emissions Recall 24EC / Undisclosed Engine Control Module (ECM) Software

This notice is for:

- | | | |
|--------------------|-------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Advisor | |

Date: July 18, 2019

Issue: Software that was designed and certified for a certain model year has been built into Audi vehicles without disclosure. Because of this, affected vehicles may not pass an emissions inspection.

- Repair:**
- REPAIR AVAILABLE – July 19, 2019 - Update ECM software
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Software update only; no parts needed.

Affected Vehicles

Country	Model Year (s)	Vehicle	Vehicle Count
USA	2018	A5 SPORTBACK	1
USA	2015-2016	S3 SEDAN	31
USA	2016	A3 SEDAN	94
USA	2018	SQ5	1
USA	2017	R8 COUPE	3
USA	2018	R8 SPYDER	1
USA	2016	A3 CABRIOLET	2
USA	2018	A5 COUPE	3
USA	2016	A6 SEDAN	2
USA	2015	S7	2
USA	2018	A4 SEDAN	6
CAN	2018	A5 COUPE	8
CAN	2016	A3 CABRIOLET	1
CAN	2016	S3 SEDAN	3
CAN	2016	A3 SEDAN	28
CAN	2018	A4 SEDAN	1

**Counts reflect overall recall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – July 2019

Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWAU).** Certificates *can be ordered at no cost online via the Compliance Label Ordering portal.*

-END OF MESSAGE-