



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 91U7 / Infotainment System Software – Security Patch

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Advisor	

Date: July 17, 2019

Issue: Audi has determined that a software update is needed to improve the security of the vehicle's infotainment system.

- Repair:**
- REPAIR AVAILABLE – July 18, 2019 – Update infotainment system software
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Software update only; no parts needed.

Affected Vehicles

Country	Model Year	Vehicle	Vehicle Count
USA	2017	A4 SEDAN	15,703
USA	2015-2016	S3 SEDAN	6,996
USA	2015-2016	A3 SEDAN	25,524
USA	2016	TT COUPE	2,794
USA	2016	TT ROADSTER	703
USA	2017	R8 COUPE	305
USA	2016	A3 SPORTBACK	2,306
USA	2017	A4 SEDAN	43
USA	2016-2017	Q7	16,374
USA	2016	RS7	1,103
USA	2016	A6 SEDAN	27,370
USA	2016	A7	8,681
USA	2016	S7	1,516
USA	2015-2016	A3 CABRIOLET	4,451
USA	2016	S6	2,165
CAN	2017	A4 SEDAN	3,183
CAN	2015-2016	S3 SEDAN	1,315
CAN	2015-2016	A3 SEDAN	1,921

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

CAN	2016	TT COUPE	513
CAN	2016	TT ROADSTER	181
CAN	2017	R8 COUPE	71
CAN	2016	A3 SPORTBACK	223
CAN	2017	Q7	1,904
CAN	2016	RS7	320
CAN	2016	A6 SEDAN	1,254
CAN	2016	A7	898
CAN	2016	S7	223
CAN	2016	S6	229
CAN	2015-2016	A3 CABRIOLET	681

**Counts reflect overall recall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing - July 2019
 - Service action expiration date: December 31, 2022

-END OF MESSAGE-