This Training Solution (TS) provides guidance when searching for service information for components and systems not owned by Daimler Trucks North America (DTNA).

When servicing a vehicle's systems, keep in mind that not all components are owned by DTNA. DTNA works with hundreds of suppliers (also known as vendors) to manufacture a vehicle product line. Service information for the components that DTNA does own, such as the Freightliner AirLiner suspension system, or Detroit-branded systems and components, can be found in Technical Communications (TechComm) on DTNAConnect.

External organizations that supply components for our vehicles will typically have their own up to date service information available online, and depending on the company, training and other communications.

When searching DTNAConnect, including DTNA Solutions for service information, keep the following in mind:

DTNA generally does not provide detailed guidelines for the maintenance and repair of supplier components. There are limited exceptions for this. The suppliers who have designed the system have a much better understanding of the maintenance and repair requirements of their systems; therefore, you will usually find that manuals refer you to the supplier service documentation.

To aid technicians in quickly finding the correct website for external service info, this post will list known websites for DTNA component suppliers below.

Please review these sites, others that you find with your own searches, TechComm, and DTNASolutions before contacting your District Service Manager (DSM) for support.

Feel free to add to this post by replying and letting us know if a link no longer works or if you find a new one.

Thank you!
DTNA Service Training

Note: Many sites have service manuals in the parts, procedures, or service menus. These menus are usually at the top of the main site. Warranty information may sometimes require a login complete with dealership information.

NAME WEBSITE

Accuride Wheels

https://www.accuridewheels.com/resource

Agility Fuel Solutions	https://www.agilityfuelsolutions.com/
Alcoa Wheels	https://www.arconic.com/alcoawheels/nort
Alliance	https://alliancetruckparts.com/
Allison	https://www.allisontransmission.com/parts-
Axle Tech	http://www.axletech.com/
Bendix	https://www.bendix.com/en/
Borgwarner	http://www.borgwarner.com/
Bridgestone/Firestone	https://www.bridgestonetire.com/customer-
Caterpillar	https://www.cat.com/en_US/support/maint
Chalmers Suspensions	www.chalmerssuspensions.com/
Conmet	https://conmet.com/resources/
Continental	https://www.continental-automotive.com/er
Cummins	
- Quickserve Online	https://quickserve.cummins.com/info/index
- Customer Support	https://www.cummins.com/customer-assist
Dana-Spicer	https://spicerparts.com/dana-aftermarket-in
Davco	http://www.davco.com/
Delco-Remy	http://www.delcoremy.com/Support
Donaldson	https://www.donaldson.com/en-us/all-indus
Eaton	
Parts	http://www.inforanger.roadranger.com/

- Warranty	https://www.roadrangerwarranty.com/
- Wty Quick Reference Guide	http://roadranger.com/Roadranger/warrant
- Elphinstone	https://elphinstone.com/
Evobus	https://www.omniplus.com/uk/home/
Fabco	https://www.fabco-air.com/pdf/pdf.html
Fontaine	https://www.fifthwheel.com/support.html
Gates Corp.	https://www.gates.com/us/en/resources/res
Good Year Tires	https://www.goodyeartrucktires.com/tires/
Grote	https://www.grote.com/resources/maintena
Hadley	https://hadleyadvantage.com/support/
Haldex	https://www.haldex.com/en/North-America
Hendrikson	https://www.hendrickson-intl.com/
Holland	http://www.hollandregional.com/index.shtm
Horton	
Tools Main Page	https://www.hortonww.com/tools-resources
- Literature	https://www.hortonww.com/tools-resources
- Parts	http://catalog.hortonww.com/catalog/index.
- Jacobs	https://www.jacobsvehiclesystems.com/pa
John Deere	https://www.deere.com/en/
Jost International	https://www.jostinternational.com/products

Marmon Herrington	http://www.marmon-herrington.com/
Maxion	http://www.maxionwheels.com/
Meritor	
- Parts	https://www.meritor.com/lod
- Warranty	https://ontrac.meritor.com/OntracWEB/
Wabco	http://www.wabco-na.com/
MGM Brakes	https://mgmbrakes.com/service-support/
Michelin	https://www.michelinman.com/US/en/help.
Mistsubishi	https://www.mitfuso.com/en-us/owners/lite
Neway	https://www.newaymfg.com/product-literate
Northstar	https://www.northstarbattery.com/technical
OTR Wheel	https://otrwheel.com/
Penray	https://penray.com/
Phillips	http://phillipsind.com/
Pierce Parts	https://www.piercemfg.com/service/produc
Reyco	https://reycogranning.com/sales-service-lit
Schrader-Bridgeport	https://www.schradersensors.com/en
Sisu Axles	http://www.sisuaxles.com/
SKF	https://www.skf.com/us/index.html
Stemco	http://www.stemco.com/

Tremec http://www.ttcautomotive.com/ Truck-Lite https://www.truck-lite.com/ TRW http://trucksteering.trwauto.com/ VanHool http://abc-companies.com/ Velvac https://www.velvac.com/ Webb https://www.webbwheel.com/support.php Yokohama https://www.yokohamaotr.com/otr/resource ZF/TRW https://aftermarket.zf.com/us/en/aftermarket Zonar https://www.zonarsystems.com/resources/