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Sent on	08	29	2019	Expires on	11	16	2019
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From	Brad Ortloff, Manager Auto Campaign Administration Dept.
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Subject	Warranty Extension: 2014-15 Accord Obsidian Blue Pearl or Fathom Blue Pearl Pain
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DATE: August 29, 2019

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager Auto Campaign Administration Dept.

Re: Warranty Extension: 2014-15 Accord Obsidian Blue Pearl or Fathom Blue Pearl Paint Around Rear Glass

Today, August 29, 2019, American Honda is announcing a warranty extension for certain 2014-15 Accord vehicles with Obsidian Blue Pearl paint to address client concerns with peeling paint around the rear glass. American Honda is extending the paint warranty coverage from 3 years/unlimited mileage to 7 years/unlimited mileage.

BACKGROUND

Some 2014-15 Accord vehicles that were originally painted Obsidian Blue Pearl/Fathom Blue Pearl may be susceptible to peeling due to insufficient paint thickness at certain areas around the rear glass. Due to this condition, UV rays could penetrate to the underlayer, causing oxidation and leading to paint peel.

REPAIR

Inspect the vehicle and, if necessary, have a ProFirst Certified Body Shop repaint the affected panel(s) with a tri-coat paint repair. Also, be aware that DPSM approval is needed before completing any work.

PARTS

If needed, replacement moldings or clips are available for ordering. Refer to the parts catalog for applicable part numbers.

TOOLS

There are no special tools or equipment required for this repair.

SERVICE BULLETIN

Service bulletin 19-068, *Warranty Extension: Obsidian Blue Pearl or Fathom Blue Pearl Paint*, has been posted to the Service Information System (SIS) as of August 29, 2019. It includes warranty, inspection, and repair procedure information related to this warranty extension.

In addition, the following service bulletins have also been modified and posted to SIS as of August 29, 2019. They include, the inspection, repair and also the new warranty submission procedure information:

- 19-055, *Warranty Extension: Taffeta White Paint*
- 19-056, *Warranty Extension: Taffeta White Paint (6 Months)*
- 19-057, *Warranty Extension: White Diamond Pearl*

INTERACTIVE NETWORK

- 19-058, *Warranty Extension: White Diamond Pearl (6 Months)*
- 19-064, *Warranty Extension: NH-788P White Orchid Pearl or Bellanova White*

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by mid-October 2019.

As always, be sure to do an iN VIN status inquiry to determine if a particular vehicle is eligible for this or any other campaigns.