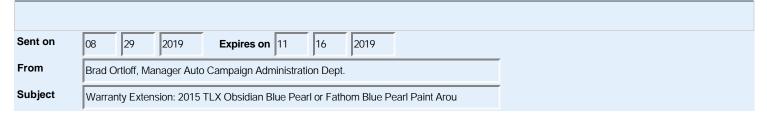
#### Next Unread Message

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DATE: August 29, 2019

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager Auto Campaign Administration Dept.

Re: Warranty Extension: 2015 TLX Obsidian Blue Pearl or Fathom Blue Pearl Paint Around Rear Glass

Today, August 29, 2019, Acura is announcing a warranty extension for certain 2015 TLX vehicles with Obsidian Blue Pearl paint to address client concerns with peeling paint around the rear glass. Acura is extending the paint warranty coverage from 4 years/unlimited mileage to 8 years/unlimited mileage.

### **BACKGROUND**

Some 2015 TLX vehicles that were originally painted Obsidian Blue Pearl/Fathom Blue Pearl may be susceptible to peeling due to insufficient paint thickness at certain areas around the rear glass. Due to this condition, UV rays could penetrate to the underlayer, causing oxidation and leading to paint peel.

## **REPAIR**

Inspect the vehicle and, if necessary, have a ProFirst Certified Body Shop repaint the affected panel(s) with a tri-coat paint repair. Also, be aware that DPSM approval is needed before completing any work.

#### **PARTS**

If needed, replacement moldings or clips are available for ordering. Refer to the parts catalog for applicable part numbers.

## **TOOLS**

There are no special tools or equipment required for this repair.

#### SERVICE BULLETIN

Service bulletin 19-033, Warranty Extension: B-588O Obsidian Blue Pearl or Fathom Blue Pearl Paint, has been posted to the Service Information System (SIS) as of August 29, 2019. It includes warranty, inspection, and repair procedure information related to this warranty extension.

In addition, Service bulletin 19-029, *Warranty Extension: White Diamond Pearl Paint*, has also been modified and posted to SIS as of August 29, 2019. It includes, the inspection, repair and also the new warranty submission procedure information.

#### CLIENT NOTIFICATION

Acura expects to complete client notification by mid-October 2019.

As always, be sure to do an iN VIN status inquiry to determine if a particular vehicle is eligible for this or any other campaigns.