
Reference	SSM74443
Models	I-PACE / X590
Title	`Creep mode` maybe switched off after ignition cycle
Category	Electrical
Last modified	06-Jun-2019 00:00:00
Symptom	207000 Entertainment Systems

Content**Issue:**

The customer may experience creep mode switched off after ignition cycle.

Affected Vehicle Vin Range

SADHB2R14K1F60001 - onward

Cause:

After vehicles have been updated from NGI 18D to any version of 19A a software bug relation to creep mode has been unfortunately introduced. This results in Creep mode switched off in the infotainment system and having to be subsequently switch on at the start of each drive cycle.

Action:

- Advise Customer that correction for this issue will be an update for the Infotainment Master Controller (IMC) to 19B software level which is scheduled for release by end of July 2019