



# Technical Service Bulletin

SUBJECT:		No: <b>TSB-19-51-003</b>	
<b>GLUE REMOVAL ON DOOR MIRROR</b>		DATE: <b>August 2019</b>	
		MODEL: <b>All</b>	
<b>CIRCULATE TO:</b>	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input type="checkbox"/> SALES MANAGER

## PURPOSE

Dealers have reported peeling of the chrome plating on vehicle door mirrors. This is occurring when dealers are removing glue residue left by the identification label, during the PDI process. The peeling of the chrome plating may be due to improper removal of the glue by using a razor blade, box cutter, sand paper, polishing machine, or any polishing compound.

This TSB instructs dealers to properly remove any glue residue using Isopropyl Alcohol (IPA).

## AFFECTED VEHICLES

- All models with identification labels on door mirrors

## REPAIR PROCEDURE



1. While conducting the PDI process, remove the identification label.
2. Use Isopropyl Alcohol (IPA) to remove any glue residue left behind by the label.

**Do NOT** use any of the equipment listed below to remove glue residue.



### **PARTS INFORMATION**

No parts are required for this bulletin.

### **WARRANTY INFORMATION**

This bulletin is supplied as technical information only and is not an authorization to repair.