

Complaint - Service Interval Cannot be Written: Activating Automatic time sync in the PCM (70/19)

Model Line: **911 (992)**

Model Year: **As of 2020**

Subject: **Instrument cluster/Porsche Communication Management (PCM)**

Information: **The service interval cannot be written successfully using the PIWIS Tester during vehicle handover.**

- The date stored in the instrument cluster at the factory can be a date in the past.
- As a result, if the next service interval would also be in the past when writing the service interval, the process cannot be completed successfully.

Remedial Action: First, change the system time to "Automatic time sync" in the PCM and then write the service interval again using the PIWIS Tester.

- Tools:
- **9900 - PIWIS Tester 3** with installed PIWIS Tester software **version 38.500.025** (or higher)
 - **Battery charger** with a current rating of **at least 90 A**, e.g. **VAS 5908 - Battery charger 90A**

Changing system time and setting service interval

Work Procedure: 1 Change the system time to "Automatic time sync" using the PCM.

- 1.1 Navigate to the menu **CAR ⇒ CONTROL ⇒ System ⇒ Date and time** in the PCM.
- 1.2 Tick "**Automatic time sync (Synchronize time, date and daylight saving time with GPS signal)**".
- 1.3 Make sure that the vehicle has got a GPS signal and that the current date was set correctly.



Information

If automatic synchronization is not possible, the date and time can also be set manually using the PCM before writing the service interval.

- 2 Write the service interval using the PIWIS Tester in accordance with the instructions in ⇒ *Workshop Manual 'OX01IN Diagnostic system: Performing vehicle handover'*.

Invoicing

Invoicing: For documentation and warranty invoicing, enter the labor operations and PQIS coding specified below in the warranty claim:

APOS	Labor operation	I No.
90252505	Programming instrument cluster (50 TU)	

PQIS coding:

Location (FES5)	90250	Instrument cluster
Damage type (SA4)	1614	Function not as specified

References: ⇒ *Workshop Manual '0X01IN Diagnostic system: Performing vehicle handover'*

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