

Technical Service Bulletin

Topic	EPB Warning light in DIP - Front door/s power latch system intermittent - DTC U112300 within Address 03 and Address 46
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2055883/1
Level	EH
Status	Released for publishing
Release date	Sep 5, 2019

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
0003 - Brakes 1	U112300: Databus error value received		Intermittent
0003 - Brakes 1	U112300: Databus error value received		static
0046 - Central Module Comfort System	U112300: Databus error value received		Intermittent
0046 - Central Module Comfort System	U112300: Databus error value received		static

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> doors, lids operation -> door power closing	functionality -> no function	
body attachments and installations -> doors, lids operation -> close door	functionality -> cannot be closed	
body attachments and installations -> doors, lids operation -> close door	functionality -> too difficult to move	

Vehicle data

Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*

Documents

Document name
master.xml

Condition

Electronic Parking Brake warning evident within the DIP

The front door/s power latching system sporadically does not work. The door remains in the first latch of the door lock and is not closed by the power latching system

DTC U112300: Databus error value received Symptom 450560 evident within the ESP control unit (electronic stabilisation program) (J104)

And/or

DTC U112300 symptom code 65759 evident within the Onboard supply control unit 2 (J393)

Technical Background

The micro switch signal of the door lock is not recognised or too briefly

A counter-pressure of the door is required to clearly recognise the signal

Check whether there are other TPIs for the complaint, for example the software of the door control units are up to date

NOTE: Only adjust the required front door striker, you must only adjust both strikers if both sides are affected by the issue

Production Solution

Not applicable

Service

- 1) Check whether the striker runs into the centre of the rotary latch of the door lock and correct it if necessary - Refer to Rep.Gr 57 - Door striker - To remove and fit

In addition, adjust the striker as far as possible (at least 0.5 mm) further inwards (Figure 1)



Figure 1

If required adjust the door to the inside so that the front door is flush with the rear door - Refer to Rep.Gr 57. A small gap from front to rear door is possible and will not normally cause wind noises (Figure 2)

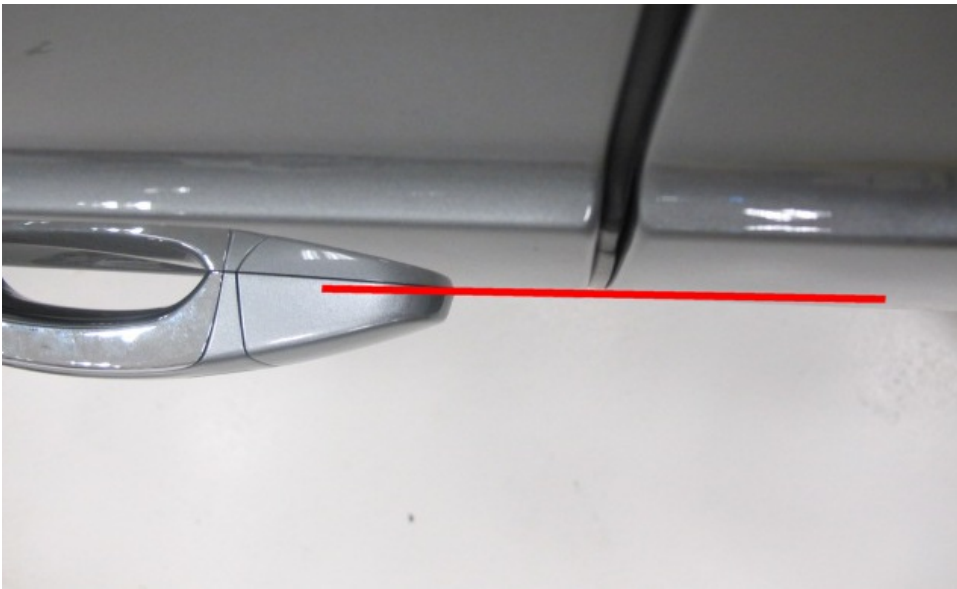


Figure 2

Check the function of the power latching system.

IMPORTANT: If it works correctly, the work can be completed at this point

2) In individual cases it may be necessary to replace the outer door seal of the affected door

Refer to Rep.Gr 57

Then glue the new seal in the area of the door lock about 1 mm further inwards (Figure 3)

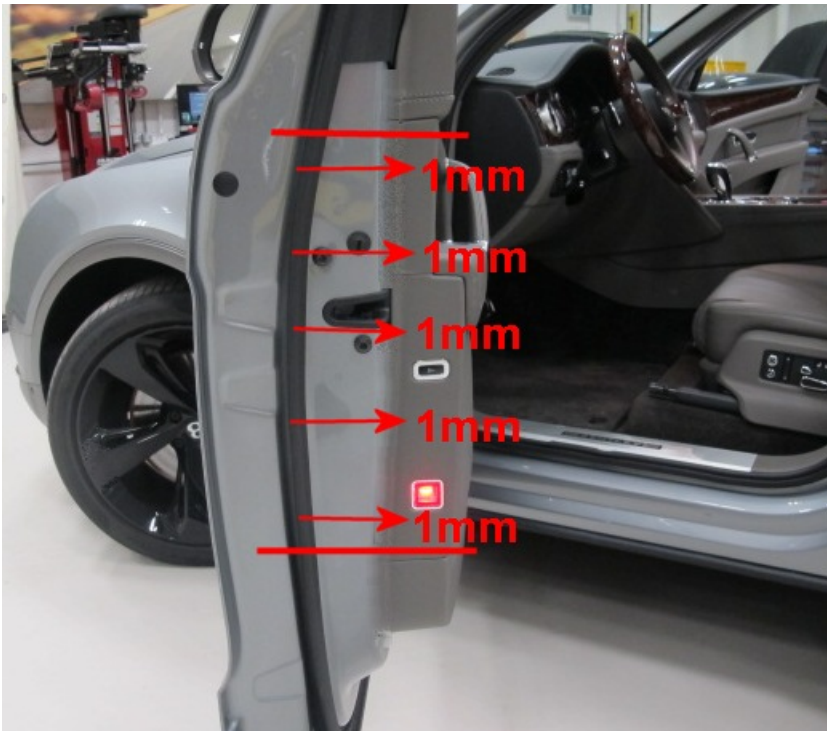


Figure 3

The power latching system should permanently work correctly.

Warranty

Time to conduct procedure 1 - Time to adjust the front door striker (one door)

Warranty Type 110 or 910

Labour Operation Code 57 25 15 00

Damage Service Number 57 25

Damage Code 00 11

Time 20 Time units

Time to adjust door striker (Both front doors)

Warranty Type 110 or 910

Labour Operation Code 57 25 16 00

Damage Service Number 57 25

Damage Code 00 11

Time 30 Time units

Time to conduct procedure 2 - Replace x1 outer front door seal

Warranty Type 110 or 910

Labour Operation Code 57 65 19 00

Damage Service Number 57 65

Damage Code 00 10

Time 90 Time units

Required Parts and Tools

If required: Outer door seal (self-adhesive) according to the ETKA parts catalogue